

Summary of curriculum vitae

Professor Jeffrey Braithwaite is a leading health services organisational researcher with an international reputation for his work investigating the culture and structure of acute settings, leadership, management and change in health sector organisations, quality and safety in health care, accreditation and surveying processes in international context and the restructuring of health services. Professor Braithwaite is well known for bringing management and leadership concepts and evidence into the clinical arena and he has published extensively (more than 250 refereed contributions, and 400 total publications) about organisational, social and team approaches to care which has raised the importance of these here and internationally. He has presented at or chaired international and national conferences, workshops, symposia and meetings on more than 400 occasions. Theories and ideas he has helped shape, formulate or devise, and provided research findings for, are now in common use as a result of his work: multi-method, triangulated approaches to research, the boundary-less hospital, accreditation models in general practice and beyond, clinician-managers as key players in reform initiatives, fundamental principles for the governance of health systems, diversity in clinical professional groups, inter-professional learning and culture change rather than restructuring as a more sustainable strategy for reform. His empirical results have exposed the distinctive attitudes of clinical professional groups, how clinician-managers enact their leadership responsibilities, the relationships between efficiencies and structural type of teaching hospitals, the behavioural displays of clinicians in service structures and the status of system-wide patient safety improvement initiatives. Professor Braithwaite is the recipient as at 2010 of career research funding of \$36.35 million spread over 54 grants; total new research funding and grants in the last five years amounts to \$28.8 million over 33 grants; more than 70% of this grant funding is category one, peer-reviewed, chiefly ARC and NHMRC funding. He referees for 30 journals and the health research bodies of Ireland, New Zealand, Switzerland and the United Kingdom as well as for many international conferences and symposia. He publishes in the leading journals in three convergent fields and thus expresses his work at a unique intersection of organisational studies, health services research and clinical care. Journals he contributes to include the *British Medical Journal*, *The Lancet* and *Journal of the Royal Society of Medicine*; *Health Services Management Research*, *Quality and Safety In Health Care*, *International Journal for Quality in Health Care* and *Social Science & Medicine*; and *Organisational Studies*, *International Journal of Health Planning and Management* and *Journal of Health, Organisation and Management*.



PUBLICATIONS LIST

Professor Jeffrey Braithwaite

BA, DipLR, MIR (Hons I), MBA, PhD, FAIM, FCHSE

PUBLICATIONS AND PRESENTATIONS

Papers, notes, communications, reviews etc. in refereed journals or other publications of eminence in the discipline

1. Westbrook, J.I. and Braithwaite, J. (2010) Will ICT disrupt the health system and deliver on its promise? *Medical Journal of Australia* (Accepted 16/8/2010) [<http://www.mja.com.au/>].
2. Travaglia, J.F., Hughes, C. and Braithwaite, J. (2010) Learning from disasters to improve patient safety: applying the generic disaster pathway to health system errors. *Quality and Safety in Health Care* (Accepted 31/8/2010) [<http://qshc.bmj.com/>].
3. Nathan, S., Johnston, L. and Braithwaite, J. (2010) The role of community representatives on health services committees: Staff expectations versus realities. *Health Expectations*, (Accepted 29/7/2010) [<http://www.wiley.com/bw/journal.asp?ref=1369-6513>].
4. Braithwaite, J., Travaglia, J. and Corbett, A. (2010) Can questions of the privatization, corporatization and the autonomy and accountability of public hospitals ever be resolved? *Health Care Analysis*, in press (Accepted 15/6/2010).
5. Georgiou, A., Westbrook, J.I. and Braithwaite, J. (2010) Computerized provider order entry systems - Research imperatives and organizational challenges facing pathology services. *Journal of Pathology Informatics*, 1:11 [<http://www.jpathinformatics.org/article.asp?issn=2153-3539;year=2010;volume=1;issue=1;spage=11;epage=11;aulast=Georgiou>].
6. Shaw, C.D., Kutryba, B., Braithwaite, J., Bedlicki, M. and Warunek, A. (2010) Sustainable healthcare accreditation: messages from Europe in 2009. *International Journal for Quality in Health Care*, in press (Accepted 18/4/2010).
7. Nugus, P., Greenfield, D., Travaglia, J., Westbrook, J. and Braithwaite, J. (2010) How and where clinicians exercise power: Interprofessional relations in health care. *Social Science & Medicine*, in press (Accepted 19/5/2010).
8. Braithwaite, J. and Coiera, E. (2010) Beyond patient safety Flatland. *Journal of the Royal Society of Medicine*, 103: 219-225.
 - a. Published on the website of the US national Agency for Health Care Research and Quality, What's New This Week (06/23/2010) [<http://psnet.ahrq.gov/whatsNew.aspx>].
6. Nugus, P., Travaglia, J., Greenfield, D. and Braithwaite, J. (2010) The politics of action research: Managerialism and bureaucracy in an interprofessional learning project across a health service. *International Journal of Qualitative Methodology*, in press (Accepted 13/10/09).
7. Greenfield, D., Nugus, P., Travaglia, J. and Braithwaite, J. (2010) Auditing an organisations' interprofessional learning and interprofessional practice: the interprofessional praxis audit framework (IPAF). *Journal of Interprofessional Care*, 24(4): 436-449.
8. Hughes, C.F., Travaglia, J.F. and Braithwaite, J. (2010) Bad stars or guiding lights? Learning from disasters to improve patient safety. *Quality and Safety in Health Care*, 19: 332-336 [<http://qshc.bmj.com/cgi/content/abstract/19/4/332?etoc>].
 - a. Published on the website of the US national Agency for Health Care Research and Quality [<http://psnet.ahrq.gov/>].
9. Braithwaite, J., Greenfield, D., Westbrook, J., Pawsey, M., Westbrook, M., Gibberd, R., Naylor, J., Nathan, S., Robinson, M., Runciman, B., Jackson, M., Travaglia, J., Johnston, B., Yen, D., McDonald, H., Low, L., Redman, S., Johnson, B., Corbett, A., Hennessy, D., Clark, J. and Lancaster, J. (2010) Health service accreditation as a predictor of clinical and organizational

- performance: a blinded, random, stratified study. *Quality and Safety in Health Care*, 19: 14-21 [<http://qshc.bmj.com/content/19/1/14.full.pdf>].
- a. Editorial comment on this article by Stevens, D.P. (2010) Quality lines. *Quality and Safety in Health Care*, 19:i [[doi:10.1136/qshc.2010.040535](https://doi.org/10.1136/qshc.2010.040535)].
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10. Lancaster, J., Braithwaite, J. and Greenfield D. (2010) Benefits of participating in accreditation surveying. *International Journal of Health Care Quality Assurance*, 23(2) [<http://www.emeraldinsight.com/journals.htm?articleid=1839378&show=abstract>].
 11. Nugus, P. and Braithwaite, J. (2010) The dynamic interaction of quality and efficiency in the Emergency Department: Squaring the circle? *Social Science & Medicine*. 70(4): 511-517. [[10.1016/j.socscimed.2009.11.001](https://doi.org/10.1016/j.socscimed.2009.11.001)].
 12. Braithwaite, J. and Westbrook, J. (2010) What makes the health system tick? *International Journal for Quality in Health Care*, 22(1): 1-2 [<http://intqhc.oxfordjournals.org/cgi/reprint/mzp055>].
 13. Braithwaite, J. and Westbrook, M.T. (2010) Time spent by health managers in two cultures on work pursuits: real time, ideal time and activities' importance. *International Journal of Health Planning and Management*, (in press).
 14. Braithwaite, J., Westbrook, M.T., Travaglia, J.F. and Hughes, C.F. (2010) Cultural and associated enablers of, and barriers to, adverse incident reporting. *Quality and Safety in Health Care*, 19(3): 229-233 [<http://qshc.bmj.com/content/19/3/229.abstract?etoc>].
 - a. Editorial comment on this article by Stevens, D.P. (2010). Quality lines. *Quality and Safety in Health Care*, 19:i [[doi:10.1136/qshc.2010.043679](https://doi.org/10.1136/qshc.2010.043679)].
 - b. Published on the website of the US national Agency for Health Care Research and Quality, What's New This Week (06/23/2010) [<http://psnet.ahrq.gov/whatsNew.aspx>].
 15. Georgiou, A., Westbrook, J.I. and Braithwaite J. (2010) The impact of electronic ordering on information exchange across the hospital ward/pathology interface: trustworthy information and its contribution to patient safety. *Japan Journal of Medical Informatics*, 29(3): 101-108.
 16. Creswick, N., Westbrook, J. I. and Braithwaite, J. (2009) Understanding communication networks in the Emergency Department. *BMC Health Services Research*, 9: 247 [<http://www.biomedcentral.com/1472-6963/9/247>].
 17. Nugus, P., Bridges, J. and Braithwaite, J. (2009) Selling patients. *British Medical Journal*, 339:b5201 [http://www.bmj.com/cgi/content/extract/339/dec14_2/b5201].
 18. Hyde, P., Braithwaite, J. and Fitzgerald, A. (2009) JHOM Special Issue: Culture and climate in health care organisations. *Journal of Health Organisation and Management*, 23(6): [<http://www.emeraldinsight.com/Insight/viewContent.do;jsessionid=FEB0DB4AD2D3DC466F368868F2D31BB2?containerType=Issue&containerId=15002186>].
 19. Travaglia, J. and Braithwaite, J. (2009) Analysing the 'field' of patient safety employing Bourdieusian technologies. *Journal of Health Organisation and Management*, 23(6): 597-609 [<http://www.emeraldinsight.com/Insight/viewContentItem.do;jsessionid=FEB0DB4AD2D3DC466F368868F2D31BB2?contentType=Article&hdAction=lnkpdf&contentId=1822321&history=true>].
 20. Westbrook, J., Braithwaite, J., Gibson, K., Paoloni, R., Callen, J., Georgiou, A., Creswick, N. and Robertson, L. (2009) Use of information and communication technologies to support effective work practice innovation in the health sector: a multi-site study. *BMC Health Services Research*, 9: 201 [<http://www.biomedcentral.com/1472-6963/9/201>].

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25. Greenfield, D., Braithwaite, J., Pawsey, M.P., Johnston, B. and Robinson, M. (2009) Distributed leadership to mobilise capacity for accreditation research, *Journal of Health Organisation and Management*, 23(2): 255-267 [<http://www.emeraldinsight.com/Insight/viewContentItem.do?contentType=Article&contentId=1793170>].
26. Chapman, N.H., Brighton, T., Harris, M., Braithwaite, J., Caplan, G. and Chong, B. (2009) Venous thromboembolism – management in general practice. *Australian Family Physician*, 38(1/2): 36-40. [<http://www.racgp.org.au/afp/200901/30039>].
 - a. Summary of this article: Chapman, N.H., Brighton, T., Harris, M., Braithwaite, J., Caplan G. and Chong, B. (2009) Management of VTE in general practice. *Digest* 22(3): 28-30.
 - b. Reprinted in full: Chapman, N.H., Brighton, T., Harris, M., Braithwaite, J., Caplan G. and Chong, B. (2009) Żyłna zatorowość zakrzepowa Postępowanie w warunkach praktyki lekarza rodzinnego. *Lekarz Rodzinny*, 6(142): 596-601.
27. Greenfield, D. and Braithwaite, J. (2009) Developing the evidence base for accreditation of healthcare organisations: a call for transparency and innovation. *Quality and Safety in Health Care*, 18(3): 162-163 [<http://qshc.bmj.com/cgi/content/extract/18/3/162?etoc>].
28. Travaglia, J., Westbrook, M. and Braithwaite, J. (2009) Implementation of a patient safety incident management system as viewed by doctors, nurses and allied health professionals. *Health*, 13(3): 277-296 [<http://hea.sagepub.com/cgi/content/abstract/13/3/277>].
29. Coiera, E. and Braithwaite, J. (2009) Market-based control mechanisms for patient safety: response to commentaries. *Quality and Safety in Health Care*, 18: 90-91 [[doi:10.1136/qshc.2009.032581](https://doi.org/10.1136/qshc.2009.032581)].
30. Coiera, E. and Braithwaite, J. (2009) Market-based control mechanisms for patient safety. *Quality and Safety in Health Care*, 18: 99-103 [[doi:10.1136/qshc.2007.025833](https://doi.org/10.1136/qshc.2007.025833)].
 - a. Editorial commentary on this article by Stevens, DP. (2009) Quality lines: Cap and trade control mechanism for safer healthcare. *Quality and Safety in Health Care*, 18: i1 [<http://qshc.bmj.com/cgi/content/full/18/2/i>].
 - b. Editorial discussion of this article by Thomson, RG. (2009) Market-based control: the solution to slow progress with patient safety? *Quality and Safety in Health Care*, 18: 83-84 [[doi:10.1136/qshc.2008.030379](https://doi.org/10.1136/qshc.2008.030379)].

- c. Commentary on this article by Meltzer, D. (2009) The Case theorem and patient safety. *Quality and Safety in Health Care*, 18: 86-87 [[doi:10.1136/qshc.2008.030353](https://doi.org/10.1136/qshc.2008.030353)].
- d. Commentary on this article by Donaldson, C. (2009) Is safety safe in the market's hands? *Quality and Safety in Health Care*, 18: 87-88 [[doi:10.1136/qshc.2008.030346](https://doi.org/10.1136/qshc.2008.030346)].
- e. Commentary on this article by Chin, M.H, and Wilkes, A.E. (2009) Equity concerns in market-based control schemes for patient safety. *Quality and Safety in Health Care*, 18: 88-90 [[doi:10.1136/qshc.2008.030361](https://doi.org/10.1136/qshc.2008.030361)].
31. Greenfield, D., Pawsey, M., Naylor, J. and Braithwaite, J. (2009) Are healthcare accreditation surveys reliable? *International Journal of Health Care Quality Assurance*, 22(2): 105-116 [<http://www.emeraldinsight.com/Insight/viewContentItem.do?contentType=Article&contentId=1780941>].
32. Braithwaite, J., Runciman, W.R. and Merry, A. (2009) Towards safer, better healthcare: harnessing the natural properties of complex sociotechnical systems. *Quality and Safety in Health Care*, 18(1): 37-41 [<http://qshc.bmj.com/cgi/content/abstract/18/1/37?etoc>].
33. Georgiou, A., Ampt, A., Creswick, N., Westbrook, J.I. and Braithwaite, J. (2009) Computerized order entry – what are health professionals concerned about? A qualitative study in an Australian hospital. *International Journal of Medical Informatics*, 78: 60-70 [[doi:10.1016/j.ijmedinf.2008.09.007](https://doi.org/10.1016/j.ijmedinf.2008.09.007)].
34. Skinner, C., Braithwaite, J., Frankum, B., Kerridge, R. and Goulston, K. (2009) Reforming NSW public hospitals: an assessment of the Garling inquiry. *Medical Journal of Australia*, 190(2): 78-79 [http://www.mja.com.au/public/issues/190_02_190109/ski11396_fm.html].
- a. Editorial commentary on this article by Van Der Weyden, M.B. (2009) In the wake of the Garling inquiry into New South Wales public hospitals: a change of cultures? *Medical Journal of Australia*, 190(2): 51-52 [http://www.mja.com.au/public/issues/190_02_190109/van11444_fm.html].
35. Iedema, R., Jorm, C. and Braithwaite, J. (2008) Managing the scope and impact of root cause analysis recommendations, *Journal of Health Organisation and Management*. 22(6): 569-585 [<http://www.emeraldinsight.com/Insight/viewContentItem.do?contentType=Article&hdAction=lnkpdf&contentId=1751559>].
36. Braithwaite, J. (2008) Lekking displays in contemporary organizations: ethologically-oriented, evolutionary and cross-species accounts of male dominance. *Journal of Health Organisation and Management*, 22(5): 529-559 [<http://www.emeraldinsight.com/Insight/viewContentItem.do;jsessionid=C73093B4C1D97C9266B0B9FD298F8F52?contentType=Article&contentId=1744908>].
- a. Editorial commentary on this article by Casebeer, A. (2009) Commentaries and rejoinder: Are we really suit-clad version of 'naked apes'? Playing with each other in human views. *Journal of Health Organisation and Management*, 23(2) [<http://www.emeraldinsight.com/Insight/viewContentItem.do;jsessionid=2D08ECE6CCFFE5BCDE152794C2F4459C?contentType=NonArticle&contentId=1793413>].
- b. Editorial commentary on this article by Fitzgerald, L. (2009) Commentaries and rejoinder: A view from 'off field'; Commentary 2. *Journal of Health Organisation and Management*, 23(2) [<http://www.emeraldinsight.com/Insight/viewContentItem.do;jsessionid=2D08ECE6CCFFE5BCDE152794C2F4459C?contentType=NonArticle&contentId=1793414>].
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39. Chong, B., Braithwaite, J., Harris, M. and Fletcher, J. (2008) Venous thromboembolism, a major health and financial burden: how can we do better to prevent this disease? *Medical Journal of Australia*, 189(3): 134-135
[\[http://www.mja.com.au/public/issues/189_03_040808/cho11371_fm.html\]](http://www.mja.com.au/public/issues/189_03_040808/cho11371_fm.html).
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[\[http://www.hospitaliteurope.com/default.asp?page=issue.homehtml\]](http://www.hospitaliteurope.com/default.asp?page=issue.homehtml).
41. Lloyd, J.E., Greenfield, D. and Braithwaite, J. (2008) Translating sound ideas to successful practices in healthcare organisations: why the sociopolitical environment deserves more attention. *Asia Pacific Journal of Health Management*, 3(1): 7-9
[\[http://www.achse.org.au/journal/contents.html\]](http://www.achse.org.au/journal/contents.html).
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[\[http://www.aushealthreview.com.au/publications/articles/issues/ahr_32_1_0208/ahr_32_1_010.asp\]](http://www.aushealthreview.com.au/publications/articles/issues/ahr_32_1_0208/ahr_32_1_010.asp).
43. Braithwaite, J., Westbrook, M. and Travaglia, J. (2008) Attitudes toward the large-scale implementation of an incident reporting system. *International Journal for Quality in Health Care*, 20: 184-191 [\[http://intqhc.oxfordjournals.org/cgi/content/abstract/20/3/184?ct\]](http://intqhc.oxfordjournals.org/cgi/content/abstract/20/3/184?ct).
44. Travaglia, J.F., Lloyd, J.E. and Braithwaite, J. (2008) Another inquiry into public hospitals? *Medical Journal of Australia*, 188: 437-438
[\[http://www.mja.com.au/public/issues/188_08_210408/tra10135_fm.html\]](http://www.mja.com.au/public/issues/188_08_210408/tra10135_fm.html).
45. Greenfield, D. and Braithwaite, J. (2008) Health sector accreditation research: a systematic review. *International Journal for Quality in Health Care*, 20: 172-183
[\[http://intqhc.oxfordjournals.org/cgi/content/short/20/3/172\]](http://intqhc.oxfordjournals.org/cgi/content/short/20/3/172).
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48. Callen, J.L., Braithwaite, J. and Westbrook, J.I. (2008) Contextual implementation model: a framework for assisting clinical information system implementations. *Journal of the American Medical Informatics Association*, 15: 255-262 [\[doi:10.1197/jamia.M2468\]](https://doi.org/10.1197/jamia.M2468).
- a. Editorial commentary on this article by Brennan, P.F. (2008) Standing in the shadows of theory. *Journal of the American Medical Informatics Association*, 15: 263-264
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 - b. Letter in response to this article by Robinson, M. (2008) Response to Braithwaite and Travaglia's paper on governance. *Australian Health Review*, 32(3): [http://www.aushealthreview.com.au/publications/articles/issues/ahr_32_1_0208/ahr_32_1_010.asp].
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 51. Westbrook, J.I., Braithwaite, J., Georgiou, A., Ampt, A., Creswick, N., Coiera, E. and Iedema, R. (2007) Multi-method evaluation of information and communication technologies in health in the context of wicked problems and socio-technical theory. *Journal of the American Medical Informatics Association*, 14: 746-755 [<http://www.jamia.org/cgi/content/abstract/14/6/746>].
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 - a. Editorial comment on this article by Fitzgerald, L., Mark, A. and McKee, L., *Journal of Health Organisation and Management*, 21(4/5).
 - b. Published on the website of the US national Agency for Health Care Research and Quality [<http://psnet.ahrq.gov/>].
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450. Braithwaite, J. and Coiera, E. (2010) Patient safety: the way forward. *Presentation at University of New South Wales Faculty of Medicine Symposium*, Sydney, Australia, May, 7.
451. Corbett, A., Travaglia, J., and Braithwaite, J. (2010) Does the phenomenon of 'sociological citizenship' provide a pathway for health care organisations. *Presentation at Mind the Gap. The Seventh Biennial Conference in Organisational Behaviour in Health Care [OBHC 2010]* Birmingham: Society for the Study of Organising in Health Care, April, 11-14 [<http://www.hsmc.bham.ac.uk/events/obhc.shtml>].
452. Debono, D., Greenfield, D., Black, D. and Braithwaite, J. (2010) Workarounds: straddling or widening gaps in the safe delivery of healthcare. *Presentation at Mind the Gap. The Seventh Biennial Conference in Organisational Behaviour in Health Care [OBHC 2010]* Birmingham: Society for the Study of Organising in Health Care, April, 11-14. [<http://www.hsmc.bham.ac.uk/events/obhc.shtml>].
453. Nugus, P., Greenfield, D., Travaglia, J. and Braithwaite, J. (2010). Beyond formal policy: Engaging action research to promote a culture of interprofessional learning and practice. *Presentation at Mind the Gap. The Seventh Biennial Conference in Organisational Behaviour in Health Care [OBHC 2010]* Birmingham: Society for the Study of Organising in Health Care, April, 11-14. [<http://www.hsmc.bham.ac.uk/events/obhc.shtml>].
454. Milne, J. and Braithwaite, J. (2010) What happens to relationships when many of the doctors are trained elsewhere? Reflections on a many-faceted problem in inter-professional practice. *Presentation at All Together Better Health 5 - International Interprofessional (Education, Practice and Research) Conference: Australasian Interprofessional Practice and Education Network (AIPPEN)*, Sydney, Australia, April, 6-9.
455. Nugus, P. and Braithwaite, J. (2009) Identity and the negotiated boundaries of the Emergency Department. *Presentation at: Conference of the Australian Sociological Association*, The Australian National University, Canberra, December 6-9.
456. Nugus, P., Greenfield, D., Travaglia, J. and Braithwaite, J. (2009) The relationship between care setting and medical dominance across a health service. *Presentation at: Conference of the Australian Sociological Association*, The Australian National University, Canberra, Australia, December 6-9.
457. Nugus, P., Travaglia, J., Greenfield, D., Colliver, D., Macginley, M. and Braithwaite, J. (2009) Health service restructuring and the politics of difference. *Presentation at: Conference of the Australian Sociological Association*. The Australian National University, Canberra, December 6-9.
458. Nugus, P., Travaglia, J., Greenfield, D. and Braithwaite, J. (2009) Aligning care settings and professional roles in acute care. *Presentation at: Conference of the Australian Sociological Association*. The Australian National University, Canberra, December 6-9.

459. Nugus, P., Greenfield, D., Travaglia, J., Dillon, B. and Braithwaite, J. (2009) Reconciling the managerial gaze with clinical practice: Interprofessional perspectives on organisational change in a mental health service. Presentation at: *Conference of the Australian Sociological Association*. The Australian National University, Canberra, December 6-9.
460. Greenfield, D., Nugus, P., Travaglia, J., Stone, J. and Braithwaite, J. (2009) Reform: compliance or engagement? *Presentation at 'Health Services Research – Reforming, Responding, Rewarding': 6th Bi-annual Conference Health Services Research Association of Australia and New Zealand (HSRAANZ)*, Brisbane, Australia, November 25-27.
461. Nugus, P., Greenfield, D., Travaglia, J. and Braithwaite, J. (2009) Interprofessional reform through action research. Poster presentation at *Health Services Research – Reforming, Responding, Rewarding: 6th Bi-annual Conference Health Services Research Association of Australia and New Zealand (HSRAANZ)*, Brisbane, Australia, November 25-27.
462. Pereira, D., Greenfield, D. and Braithwaite, J. (2009) The association between team characteristics, performance and human resource management in rehabilitation teams. Abstract in *School of Public Health and Community Medicine, University of New South Wales. Seventh Annual Research Student Conference*, Kensington, Australia: UNSW, November 23
<http://www.sphcm.med.unsw.edu.au/>.
463. Braithwaite, J. (2009) Powering quality patient care into the future. *Keynote Address at The Future of Healthcare Briefing. A Briefing of Singaporean Health Executives*, Government of Singapore and the Microsoft Corporation, Singapore, November 12.
464. Braithwaite, J. (2009) Development of accreditation: questions and answers. *Invited question and answer sessions presented to the staff of IKAS, the Danish Institute for Quality and Accreditation in Healthcare*, Aarhus, Denmark, November 6.
465. Braithwaite, J. (2009) Status of research on accreditation. *Invited presentation to staff at IKAS, the Danish Institute for Quality and Accreditation in Healthcare*, Aarhus, Denmark, November 6.
466. Braithwaite, J. (2009) Accreditation: has it brought real and sustainable improvements to the health sector? *Invited presentation to the staff of Region of Southern Denmark's Annual Quality Conference [Kvalitetsdag 2009: Den Danske Kvalitetsmodel]*, Center for Kvalitet, Middelfart, Denmark. November 5.
467. Braithwaite, J. (2009) Innovative ideas and projects to improve and promote quality development. *Invited presentation to the staff of Region of Southern Denmark*, Center for Kvalitet, Middelfart, Denmark. November 4.
468. Braithwaite, J. (2009) Accreditation and quality development. *Invited presentation to invited guests and staff of Region of Southern Denmark*, Center for Kvalitet, Middelfart, Denmark. November 4.
469. Braithwaite, J. (2009) Designing safe care by forging partnerships between management and clinicians. *Invited presentation to the National Patient Safety Agency*, London, England. October 16.
470. Greenfield, D., Pawsey, M., & Braithwaite, J. (2009) Maintaining the standard: what are the options? *Presentation in ISQua Accreditation Symposium, at ISQua 2009. Twenty-sixth International Safety and Quality Conference: Designing for Quality*, Dublin, Ireland: International Society for Quality in Health Care, October 11-14 <http://www.isqua.org/>.
471. Coiera, E. and Braithwaite, J. (2009) Market based control for patient safety. *Keynote Address at ISQua 2009. Twenty-sixth International Safety and Quality Conference: Designing for Quality*, Dublin, Ireland: International Society for Quality in Health Care, October 11-14
<http://www.isqua.org/>.
472. Braithwaite, J., Runciman, W. (2009) Towards safer, better health care: Harnessing the natural properties of complex sociotechnical systems *Presentation at ISQua 2009. Twenty-sixth International*

Safety and Quality Conference: Designing for Quality, Dublin, Ireland: International Society for Quality in Health Care, October 11-14 [<http://www.isqua.org/>].

473. Coiera, E., Braithwaite, J. (2009) Market based control; mechanisms for patient safety *Plenary Hypothetical Debate at ISQua 2009. Twenty-sixth International Safety and Quality Conference: Designing for Quality*, Dublin, Ireland: International Society for Quality in Health Care, October 11-14 [<http://www.isqua.org/>].
474. Quinlan, A., Connelly, E. and Braithwaite, J. (2009) Investing in research and development can limit the impact of recession on quality and safety in healthcare. *Invited Presentation at ISQua 2009. Twenty-sixth International Safety and Quality Conference: Designing for Quality*, Dublin, Ireland: International Society for Quality in Health Care, October 11-14 [<http://www.isqua.org/>].
475. Westbrook, M.T., Braithwaite, J., Michael, S., Robinson, M., Pirone, C., Robinson, P. and Christley, S. (2009) Safety attitude profiles of doctors, nurses and allied health professionals in the South Australian health system. *Presentation at ISQua 2009. Twenty-sixth International Safety and Quality Conference: Designing for Quality*, Dublin, Ireland: International Society for Quality in Health Care, October 11-14 [<http://www.isqua.org/>].
476. Travaglia, J. and Braithwaite, J. (2009) Perceptions of risk and vulnerability in health services. *Presentation at ISQua 2009. Twenty-sixth International Safety and Quality Conference: Designing for Quality*, Dublin, Ireland: International Society for Quality in Health Care, October 11-14 [<http://www.isqua.org/>].
477. Travaglia, J., Hughes, C. and Braithwaite, J. (2009) Reverse engineering disasters: what can health care learn from other industries? *Presentation at ISQua 2009. Twenty-sixth International Safety and Quality Conference: Designing for Quality*, Dublin, Ireland: International Society for Quality in Health Care, October 11-14 [<http://www.isqua.org/>].
478. Lancaster, J., Greenfield, D. and Braithwaite, J. (2009) Beyond accreditation: the benefits of surveying. *Presentation at ISQua 2009. Twenty-sixth International Safety and Quality Conference: Designing for Quality*, Dublin, Ireland: International Society for Quality in Health Care, October 11-14 [<http://www.isqua.org/>].
479. Greenfield, D., Pawsey, M., Naylor, J., Travaglia, J. and Braithwaite, J. (2009) Designing quality into healthcare accreditation surveyor performance: strategies for professional development. *Presentation at ISQua 2009. Twenty-sixth International Safety and Quality Conference: Designing for Quality*, Dublin, Ireland: International Society for Quality in Health Care, October 11-14 [<http://www.isqua.org/>].
480. Greenfield, D., Pawsey, M., Naylor, J., McDonald, H. and Braithwaite, J. (2009) Designing quality in accreditation programs by researching the reliability of survey teams: lessons learnt when things went awry. *Presentation at ISQua 2009. Twenty-sixth International Safety and Quality Conference: Designing for Quality*, Dublin, Ireland: International Society for Quality in Health Care, October 11-14 [<http://www.isqua.org/>].
481. Greenfield, D., Nugus, P., Travaglia, J., and Braithwaite, J. (2009) Professional development through an action research project stimulating an interprofessional culture to enhance quality and safety. *Presentation at ISQua 2009. Twenty-sixth International Safety and Quality Conference: Designing for Quality*, Dublin, Ireland: International Society for Quality in Health Care, October 11-14 [<http://www.isqua.org/>].
482. Hennessy, D, Jones, D, Lo, N., Johnston, B., Braithwaite, J., Greenfield, D and Westbrook, M. (2009) Testing innovative accreditation methods: piloting the Patient Journey Survey Methodology. *Presentation at ISQua 2009. Twenty-sixth International Safety and Quality Conference: Designing for Quality*, Dublin, Ireland: International Society for Quality in Health Care, October 11-14 [<http://www.isqua.org/>].

483. Braithwaite, J. (2009) Clinical management and leadership. *Plenary presentation to RACMA2009, The Annual Conference of the Royal Australasian College of Medical Administrators*, Sydney, Australia, September 22 [<https://ei.im.com.au/ei/cm.asp?id=515&pageid=2OK11DLXJ>]
484. Travaglia, J. and Braithwaite J. (2009) Culture and teamwork in human factor analysis. *Human Factors in Healthcare Symposium: SimtechHealth09 Simulation Conference*. Melbourne, September 7-11 [<http://www.siaa.asn.au/simtect/2009health/2009.htm>].
485. Clay-Williams, R., Kerridge, R., McIntosh, C. and Braithwaite, J. (2009) Multidisciplinary crew resource management (CRM) in healthcare: is combined classroom and simulation-based training additive or synergistic? *Presentation at SimTeC Health09*, Melbourne, Australia, September 7-11 [<http://www.siaa.asn.au/simtect/2009health/2009.htm>].
486. Coiera, E. and Braithwaite, J. (2009) Patient safety using market-based control to engineer a safer health system. *Keynote Address at Bridging the gap: The Seventh Australasian Conference on Safety and Quality in Health Care*, Australasian Association for Quality in Health Care, Sydney, Australia, September 7-9 [<http://www.aqhc2009.org.au/>].
487. Pain, C., Braithwaite, J., Ryan, K and Johnson J. (2009) Team First *Workshop at Bridging the gap: The Seventh Australasian Conference on Safety and Quality in Health Care*, Australasian Association for Quality in Health Care, Sydney, Australia, September 9. [<http://www.aqhc2009.org.au/>].
488. Pain, C., Braithwaite, J., Ryan, K. and Johnson J. (2009) Team First *Workshop at Bridging the gap: The Seventh Australasian Conference on Safety and Quality in Health Care*, Australasian Association for Quality in Health Care, Sydney, Australia, September 7. [<http://www.aqhc2009.org.au/>].
489. Pirone, C., Robinson, P., Westbrook, M.T., Braithwaite, J., Michael, S., Robinson, M., Christley, S. (2009) The culture of patient safety: results of the first Australian state wide survey *Presentation at Bridging the gap: The Seventh Australasian Conference on Safety and Quality in Health Care*, Australasian Association for Quality in Health Care, Sydney, Australia, September 7-9 [<http://www.aqhc2009.org.au/>].
490. Braithwaite. (2009) Breakfast with an expert. What's on the menu? *Bridging the gap: The Seventh Australasian Conference on Safety and Quality in Health Care*, Australasian Association for Quality in Health Care, Sydney, Australia, September 7-9 [<http://www.aqhc2009.org.au/>].
491. Braithwaite, J. (2009) A Conversation with the experts: where are they coming from, where are they going to? *Panel Discussion and Personal Reflections from the Experts at Bridging the gap: The Seventh Australasian Conference on Safety and Quality in Health Care*, Australasian Association for Quality in Health Care, Sydney, Australia, September 7-9 [<http://www.aqhc2009.org.au/>].
492. Travaglia, J. Braithwaite, J. (2009) A social model of patient safety. *Presentation at Bridging the gap: The Seventh Australasian Conference on Safety and Quality in Health Care*, Australasian Association for Quality in Health Care Sydney, Australia, September 7-9 [<http://www.aqhc2009.org.au/>].
493. Travaglia, J. Braithwaite, J. (2009) Bridging the disjunctures in health care: answers from patient safety inquiries. *Presentation at Bridging the gap: The Seventh Australasian Conference on Safety and Quality in Health Care*, Australasian Association for Quality in Health Care, Sydney, Australia, September 7-9 [<http://www.aqhc2009.org.au/>].
494. Greenfield, D., Pawsey, M., and Braithwaite, J. (2009) Are accredited organisations different from those not accredited. *Presentation at Bridging the gap: The Seventh Australasian Conference on Safety and Quality in Health Care*, Australasian Association for Quality in Health Care, Sydney, Australia, 7-9 September [<http://www.aqhc2009.org.au/>].

495. Greenfield, D., Pawsey, M., and Braithwaite, J. (2009) Intra-rater reliability; is there evidence that the practice exists in accreditation surveys? *Presentation at Bridging the gap: The Seventh Australasian Conference on Safety and Quality in Health Care, Australasian Association for Quality in Health Care*, Sydney, Australia, 7-9 September
[\[http://www.aaqhc2009.org.au/\]](http://www.aaqhc2009.org.au/).
496. Greenfield, D., Pawsey, M., & Braithwaite, J. (2009) Accreditation: issues for consideration. *Presentation to the Royal Australian College of Physicians (RACP): Accreditation Expert Advisory Group*, Sydney, Australia: August 31.
497. Greenfield, D., Pawsey, M., & Braithwaite, J. (2009) Researching accreditation: overview of findings. *Presentation to the Australian Council on Healthcare Standards: Executive Group*, Sydney, Australia: August 31 .
498. Braithwaite, J. (2009) Panel on the beds issue [Mr George Belchev, Mr Jeff Fiebig, Mr Michael Roff, Mr David Swan, Mr Derek Wright]. *Australian College of Health Service Executives*, Adelaide, Australia, May 22 [\[http://www.google.com.au/search?sourceid=navclient&ie=UTF-8&rlz=1T4ADBS_enAU329AU329&q=ACHSE+SA\]](http://www.google.com.au/search?sourceid=navclient&ie=UTF-8&rlz=1T4ADBS_enAU329AU329&q=ACHSE+SA).
499. Braithwaite, J. (2009) After dinner speaker: "Leadership". *Australian College of Health Service Executives*, Adelaide, Australia, May 21
[\[http://www.google.com.au/search?sourceid=navclient&ie=UTF-8&rlz=1T4ADBS_enAU329AU329&q=ACHSE+SA\]](http://www.google.com.au/search?sourceid=navclient&ie=UTF-8&rlz=1T4ADBS_enAU329AU329&q=ACHSE+SA).
500. Braithwaite, J. (2009) Accreditation research. *Presentation to the Delegation on Accreditation from the Hong Kong Health Authority*, University of New South Wales, Sydney, Australia, June 22
[\[http://www.achs.org.au/Home/\]](http://www.achs.org.au/Home/).
501. Greenfield, D., Nugus, P., Travaglia, J., and Braithwaite, J. (2009) An overview of the UNSW led collaboration researching interprofessional learning and chronic disease self management. *Chronic Disease and Prevention Coordinators Australian General Practice Network Seminar*, Canberra, Australia, June 22.
502. Clay-Williams, R., Braithwaite, J. (2009) Multidisciplinary crew resource management training in health care: Classroom, simulation or both. *Presentation at the Advances in Public Health and Health Services Research Symposium*, University of New South Wales, Sydney, Australia, May 1
[\[http://www.sphcm.med.unsw.edu.au/sphcmweb.nsf/page/ResearchSymposium\]](http://www.sphcm.med.unsw.edu.au/sphcmweb.nsf/page/ResearchSymposium).
503. Greenfield, D., Nugus, P., Travaglia, J., Braithwaite, J. (2009) An action research project to strengthen system-wide, inter-professional learning and practice: A reflection on the methodology and early findings *Presentation at the Advances in Public Health and Health Services Research Symposium*, University of New South Wales, Sydney, Australia, May 1
[\[http://www.sphcm.med.unsw.edu.au/sphcmweb.nsf/page/ResearchSymposium\]](http://www.sphcm.med.unsw.edu.au/sphcmweb.nsf/page/ResearchSymposium).
504. Braithwaite, J. (2008) New and emerging research findings of importance to policymakers. *Plenary address to the 2008 Health Policy and Research Exchange*, Sax Institute, Sydney, Australia, November 19
[\[http://www.saxinstitute.org.au/\]](http://www.saxinstitute.org.au/).
505. Braithwaite, J. (2008) Planning for the future health workforce: what more do we need to know? *Presentation to the 2008 Health Policy and Research Exchange*, Sax Institute, Sydney, Australia, November 19 [\[http://www.saxinstitute.org.au/\]](http://www.saxinstitute.org.au/).
506. Braithwaite, J., Travaglia, J., Greenfield, D. and Nugus, P. (2008) IPL – somewhere, over the rainbow? Building an evidence base for a system-wide learning capability. *Presentation to the Inter-professional Learning Workshop*, Sydney, University of Sydney, Australia, November 13
[\[http://www.medfac.usyd.edu.au/news/events/2008/July_Dec/ipi_20080711.pdf\]](http://www.medfac.usyd.edu.au/news/events/2008/July_Dec/ipi_20080711.pdf).

507. Braithwaite, J. (2008) Patient safety: grounds for optimism or pessimism? Try realism. *Keynote response at the National Forum on Safety and Quality in Health Care*, Adelaide, Australia, October 30 [<http://www.econference.com.au/The-National-Forum-on-Safety-and-Quality-in-Health-Care-2008.html>].
508. Braithwaite, J. (2008) International research on accreditation. *Keynote presentation to the European Partnership for Supervisory Organisations' October 2008 Meeting*, Copenhagen, Denmark: EPSO, October 23 [http://www.eurinspect.eu/pageID_5984767.html].
509. Greenfield, D., Pawsey, M., Naylor, J. and Braithwaite, J. (2008) Improving the reliability of an accreditation program: using research to educate and to align practice. *Presentation [and poster] to ISQua 2008. Twenty-fifth International Safety and Quality Conference: Healthcare quality and safety: meeting the next challenges*, Copenhagen, Denmark: International Society for Quality in Health Care, October 19-22 [<http://www.isqua.org/isquaPages/copenhagen08.html>].
510. Travaglia, J. and Braithwaite, J. (2008) What keeps health professionals awake at night? An analysis of staff anxieties and vulnerabilities. *Presentation [and poster] to ISQua 2008. Twenty-fifth International Safety and Quality Conference: Healthcare quality and safety: meeting the next challenges*, Copenhagen, Denmark: International Society for Quality in Health Care, October 19-22 [<http://www.isqua.org/isquaPages/copenhagen08.html>].
511. Braithwaite, J. (2008) Doing management and leadership: organisational issues, strategic issues. *Presentation to Management for Pathologists Program*, Sydney, Australia, October 1 [<http://www.rcpa.edu.au/public/meetings/calendar.cfm>].
512. Braithwaite, J. (2008) Where will leadership come from? *Plenary panel presentation to Bold aims, bold outcomes: The Sixth Australasian Conference on Safety and Quality in Health Care*, Christchurch, New Zealand: Australasian Association for Quality in Health Care, September 1-3 [<http://www.conference.co.nz/index.cfm/aaqhc08>].
513. Greenfield, D., Travaglia, J., Pawsey, M., Lloyd, J. and Braithwaite, J. (2008) Who is accountable for quality and safety? *Presentation to Bold aims, bold outcomes: The Sixth Australasian Conference on Safety and Quality in Health Care*, Christchurch, New Zealand: Australasian Association for Quality in Health Care, September 1-3 [<http://www.conference.co.nz/index.cfm/aaqhc08>].
514. Travaglia, J., Greenfield, D., Lloyd, J. and Braithwaite, J. (2008) Those who do not learn from history: untapped learning from international inquiries into patient safety. *Presentation to Bold aims, bold outcomes: The Sixth Australasian Conference on Safety and Quality in Health Care*, Christchurch, New Zealand: Australasian Association for Quality in Health Care, September 1-3 [<http://www.conference.co.nz/index.cfm/aaqhc08>].
515. Travaglia, J., Nugus, P. and Braithwaite, J. (2008) Changing patient safety culture: a follow-up study. *Presentation to Bold aims, bold outcomes: The Sixth Australasian Conference on Safety and Quality in Health Care*, Christchurch, New Zealand: Australasian Association for Quality in Health Care, September 1-3 [<http://www.conference.co.nz/index.cfm/aaqhc08>].
516. Braithwaite, J. (2008) Reflections from experience. What has influenced the direction of my research and body of work? How did I get the resources and support needed? *Presentation to the Future Leaders Research Program, Go8 Australian Universities*, Sydney, Australia, August 19 [<http://www.unsw.edu.au/>].
517. Callen, J., Braithwaite, J. and Westbrook, J.I. (2008) Differences in doctors' and nurses' assessments of hospital culture and their views about computerised order entry systems. *Presentation to the 21st International Congress of the European Federation for Medical Informatics [MIE 2008]*, Göteborg, Sweden, May 25-28 [<http://www.sfmi.org/home/page.asp?sid=63&mid=2&PageId=1847>].
518. Braithwaite, J. (2008) Leading and managing patient safety – going for gold, silver or bronze? *Keynote address to the Queensland Conference of the Australian College of Health Services Executives, Going for gold in*

health: motivation, effort, performance. Surfers Paradise, Queensland, May 29-30
[\[http://www.achseqld.org.au/events.htm\]](http://www.achseqld.org.au/events.htm).

519. Callen, J., Braithwaite, J. and Westbrook, J.I. (2008) Does the climate of the team influence doctors' and nurses' use of clinical information systems? *Presentation to the Sixth International Conference on Organisational Behaviour in Health Care [obhc2008: Culture and Climate: Cracking the Code]*, Sydney: Society for the Study of Organising in Health Care, March 26-28
[\[http://www.obhc2008.org\]](http://www.obhc2008.org).
520. Nugus, P. and Braithwaite, J. (2008) Reconciling quality and efficiency in the Emergency Department: inside the black box of clinicians' cultural perceptions and practices. *Presentation to the Sixth International Conference on Organisational Behaviour in Health Care [obhc2008: Culture and Climate: Cracking the Code]*, Sydney: Society for the Study of Organising in Health Care, March 26-28
[\[http://www.obhc2008.org\]](http://www.obhc2008.org).
521. Lloyd, J. and Braithwaite, J. (2008) The management capacity required for policy implementation: cultivating learning cultures and developmental climates. *Presentation to the Sixth International Conference on Organisational Behaviour in Health Care [obhc2008: Culture and Climate: Cracking the Code]*, Sydney: Society for the Study of Organising in Health Care, March 26-28
[\[http://www.obhc2008.org\]](http://www.obhc2008.org).
522. Braithwaite, J., Westbrook, M., Travaglia, J. and Hughes, C. (2008) Cultural and associated enablers of, and barriers to, adverse incident reporting. *Presentation to the Sixth International Conference on Organisational Behaviour in Health Care [obhc2008: Culture and Climate: Cracking the Code]*, Sydney: Society for the Study of Organising in Health Care, March 26-28
[\[http://www.obhc2008.org\]](http://www.obhc2008.org).
523. Braithwaite, J., Greenfield, D. and Westbrook, M. (2008) Contrasting and converging perspectives on organisational culture and climate. *Presentation to the Sixth International Conference on Organisational Behaviour in Health Care [obhc2008: Culture and Climate: Cracking the Code]*, Sydney: Society for the Study of Organising in Health Care, March 26-28
[\[http://www.obhc2008.org\]](http://www.obhc2008.org).
524. Nathan, S., McLure, K., Greenfield, D., Pawsey, M. and Braithwaite, J. (2008) Taking our first steps together: involving 'consumers' in a national study of health service accreditation. *Presentation to the Involving People in Research Conference of the National Health and Medical Research Council*, Perth, Western Australia, March 5-6
[\[http://www.sph.uwa.edu.au/go/sph/involvingpeopleinresearch\]](http://www.sph.uwa.edu.au/go/sph/involvingpeopleinresearch).
525. Braithwaite, J. (2008) Health reform – States and Commonwealth agendas – will 'grass roots' patient safety issues be addressed?. *Address to the Australian Healthcare and Hospitals Association Meeting*, Sydney, February 14
[\[www.aushealthcare.com.au\]](http://www.aushealthcare.com.au).
526. Braithwaite, J. (2007) Communication and tribalism. *Address to the HealthGov Conference: Effective Governance of Health Professions in Australia*, Brisbane, December 11
[\[http://www.griffith.edu.au/govnet\]](http://www.griffith.edu.au/govnet).
527. Greenfield, D., Braithwaite, J. and Pawsey, M. (2007) Final report: researching accreditation, Centre for Clinical Governance Research – Australian Council on Healthcare Standards, ARC Linkage Research Study. *Presentation to the Australian Council on Healthcare Standards Staff Meeting*, Sydney, December 10
[\[http://www.achs.org.au/Home/\]](http://www.achs.org.au/Home/).
528. Braithwaite, J. (2007) Developing quality improvement strategies through clinical governance. *Keynote address to the Patient Safety and Quality Improvement IPQC Conference*, Sydney, December 4
[\[http://www.confabb.com/conferences/52717-patient-safety-quality-assurance\]](http://www.confabb.com/conferences/52717-patient-safety-quality-assurance).
529. Travaglia, J., Greenfield, D. and Braithwaite, J. (2007) Interprofessional learning, interprofessional practice and patient safety. *Keynote address to the Interprofessional Learning Workshop of the National Prescribing Service Working Party on Curriculum and Training*, Sydney, November 5
[\[http://www.nps.org.au/\]](http://www.nps.org.au/).

530. Braithwaite, J. (2007) Accreditation: assessing the evidence: Transforming patient safety, accreditation and risk in health care in international context. *Keynote address to the Twenty-fourth International Safety and Quality Conference: Transforming health care in the electronic age*, Boston, United States of America, October 2 [<http://www.isqua.org.au/isquaPages/boston07.html>].
531. Braithwaite, J. (2007) Natural selection has shaped us against IT implementation success: can we overcome our evolved nature? *Keynote address to the Third International Conference on Information Technology in Health Care: Socio-technical Approaches*, Sydney, August 30 [<http://ithc2007.org/100113.php>].
532. Braithwaite, J. (2007) Researching health care organisational cultures. *Presentation to the International Technology in Health Care Masterclass*, Sydney, August 28 [<http://ithc2007.org/100113.php>].
533. Braithwaite, J., Greenfield, D., Pawsey, M., Travaglia, J., Westbrook, J.I., Runciman, W.B., Redman, S., Robinson, M., Nathan, S., Naylor, J., Gibberd, R., Westbrook, M., Johnston, B., Yen, D., Lancaster, J., McDonald, H., Hennessey, D., Jackson, M., Corbett, A. and Low, L. (2007) Overview of current literature and research. *Address to the Australian Accreditation Research Network Workshop*, Sydney: Australian Council on Healthcare Standards, Centre for Clinical Governance Research, UNSW and Commonwealth Department of Health and Ageing, August 22.
534. Braithwaite, J., Runciman, W.B. and Merry, A. (2007) Towards safer, better health care: leveraging the strength of networks. *Address to the Think Tank on Translating Evidence into Practice: An Action Plan*, Sydney: Australian Healthcare Association, August 10 [<http://www.aushealthcare.com.au>].
535. Greenfield, D., Braithwaite, J. and Pawsey, M. (2007) Examinations of the relationships between accreditation and organisational and clinical performance. *Presentation to the Australian Council on Healthcare Standards Council Meeting (WHO Research Fellow - Malaysia)*, Sydney: Australian Council on Healthcare Standards, August 9 [<http://www.achs.org.au/>].
536. Pawsey, M., Gibberd, R., Braithwaite, J., Westbrook, J.I., Greenfield, D. and Naylor, J. (2007) The relationship between accreditation criteria results and clinical indicators. *Presentation to the Power of Us: The Fifth Australasian Conference on Safety and Quality in Health Care*, Brisbane: Australasian Association for Quality in Health Care, August 8 [http://www.aaqhc.org.au/pdf/Conf_Program_2007.pdf].
537. Braithwaite, J., Greenfield, D., Pawsey, M., Travaglia, J., Westbrook, J.I., Runciman, W.B., Redman, S., Robinson, M., Nathan, S., Naylor, J., Gibberd, R., Westbrook, M., Johnston, B., Yen, D., Lancaster, J., McDonald, H., Hennessey, D., Jackson, M., Corbett, A. and Low, L. (2007) Between the devil and the deep blue sea: patient safety and risk in hospitals. *Keynote address to the Power of Us: The Fifth Australasian Conference on Safety and Quality in Health Care*, Brisbane: Australasian Association for Quality in Health Care, August 8 [http://www.aaqhc.org.au/pdf/Conf_Program_2007.pdf].
538. Braithwaite, J. (2007) Examinations of the relationships between accreditation and organisational and clinical performance: briefing to the ACHS Council. *Presentation to the Australian Council on Healthcare Standards Council Meeting*, Sydney, June 28.
539. Braithwaite, J. (2007) Evidence for translating evidence into practice. *Address to the Collaborations for Translating Evidence into Practice Group*, Sydney, June 21.
540. Braithwaite, J. (2007) Leading the lost tribes of health system out of the wilderness: have health care staff and managers become hunters and collectors marauding about the health system? *Keynote address to the Australian College of Health Service Executives South Australia Breakfast Briefing*, Adelaide, June 15.

541. Braithwaite, J. and Greenfield, D. (2007) Accreditation and its relationship to other organisational variables. *Presentation to the Australian Council on Healthcare Standards May Board Meeting*, Sydney, May 24.
542. Braithwaite, J. and Travaglia J.F. (2007) The politics, power, policy and practice. *Presentation to the Aged Care Association – NSW Annual Nursing and Management Issues Congress*, Sydney, May 3.
543. Braithwaite, J. (2007) Engaging clinicians. *Presentation to the New Zealand Institute of Health Management Evening Forum*, Auckland, New Zealand, March 29.
544. Braithwaite, J. (2007) Joining the dots ... what's next? *Panel presentation at the E-Health Conference, National Priorities in Accelerating Electronic Communications in the Health Sector*, Sydney, March 20.
545. Greenfield, D., Braithwaite, J., Pawsey, M. and Naylor, J. (2006) Addressing the accreditation paradox: a design to examine accreditation's contribution to improvement. *Presentation to the Queen Mary Hospital and the Hong Kong University Delegation*, Sydney, December 22.
546. Braithwaite, J. (2006) The Centre for Clinical Governance Research – past achievements, future strategies, directions and priorities. *Presentation to the Triennial Panel to Review the Centre's work*, Sydney, December 15.
547. Braithwaite, J., Greenfield, D., Pawsey, M., Westbrook, J., Iedema, R., Runciman, W., Redman, S., Jorm, C., Robinson, M., Nathan, S., Gibberd, R., Westbrook, M., Johnston, B., Yen, D., Lancaster, J., Mc Donald, H., Hennessey, D. and Naylor, J. (2006) Progress report: Centre for Clinical Governance Research-Australian Council on Healthcare Standards ARC Linkage research project. *Presentation to the Australian Council on Healthcare Standards December Board Meeting*, Sydney, December 14.
548. Nugus, P., Braithwaite, J. and Iedema, R.A. (2006) Grounding the inter-action of Australian emergency clinicians. *Presentation to the Australian Consortium of Social and Political Research Incorporated (ACSPRI) Social Science Methodology Conference*, Sydney, December 10-13.
549. Braithwaite, J. (2006) Improving research performance. *Presentation to the School of Public Health and Community Medicine Retreat*, Sydney, December 1.
550. Braithwaite, J. (2006) Meeting the management challenges in aged care. *Presentation to the Australian College of Health Services Executives (NSW Branch) Aged Care Conference*, Sydney, November 24.
551. Braithwaite, J., Westbrook, M.T., Westbrook, J.I. and Iedema, R.A. (2006) On the problem of continuous organisational restructuring: risks and solutions. *Keynote address to the Commonwealth Department of Health and Ageing 2006 Biennial Health Conference: A Measure of Hospital Health*, Sydney, November 15.
552. Braithwaite, J., Travaglia, J., Iedema, R., Westbrook, J., Foxwell, R., Boyce, R., Devinney, T., Budge, M., Murphy, K., Ryall, M-A., Beutel, J. and Stone, J. (2006) ACT Health inter-professional learning project – key outcomes, learnings and themes. *Keynote address to the think tank on inter-professional learning*, Canberra, November 3.
553. Braithwaite, J., Johnstone, B., Pawsey, M., Greenfield, D. and Naylor, J. (2006) Addressing the accreditation paradox: a design to examine accreditation's contribution to improvement. *Presentation to the Accreditation for Quality Improvement: Making it Happen ISQua Symposium*, London, October 22.
554. Iedema, R., Long, D., Carroll, K., Forsyth R., Hunter, C., Hor S. and Braithwaite, J. (2006) Governing hospital work: clinical complexity, video-ethnography and the 'clinicalist'. *Presentation to the Medicine, Technology Disease and the State Seminar Series*, Sydney, September 26.

555. Iedema, R., Long, K., Carroll, R., Forsyth, C., Hunter, C., Braithwaite, J. (2006) Confronting the complexity of clinical work. Sydney, *Presentation to the Sydney Linguistics Circle Seminar Series*, University of Sydney, September 15.
556. Braithwaite, J. (2006) Safety, quality and clinical governance: research progress. *Presentation to the Australian Commission on Safety and Quality in Health Care*, Sydney, August 28.
557. Braithwaite, J. (2006) Teaching old dogs new tricks: summing up and lesson learned. *Keynote address to the 2006 National Conference of the New Zealand Institute of Health Management*, NZIHM, Wellington, NZ, July 1.
558. Braithwaite, J. (2006) Teaching old dogs new tricks: what does the evidence say and what can we learn from it? *Keynote address to the 2006 National Conference of the New Zealand Institute of Health Management*, NZIHM, Wellington, NZ, June 30.
559. Iedema, R., Long, D., Lee, B., Nicholls, J., Katte, L., Braithwaite, J. (2006) Confronting the complexity of hospital work: The case of a spinal pressure area clinic. *Presentation to the NHS Institute for Innovation and Improvement*. Coventry, England, June 26.
560. Philippon, D., Braithwaite, J. (2006) Emerging trends in the governance of health delivery systems: a comparison of Canada and Australia. *Presentation to the Administrative Sciences Association of Canada*, Banff, Alberta, Canada, 5 June.
561. Braithwaite, J. (2006) The Australian health care system. *Presentation to the Visitation Program of Staff of the Manchester University Business School*, Sydney, 23 May.
562. Braithwaite, J., Greenfield, D. (2006) Accreditation research: the importance of culture. *Presentation to the Hong Kong Executives visit to the ACHS*. Australian Council on Healthcare Standards, Sydney, May 4.
563. Braithwaite, J., Travaglia, J. and Iedema, R. (2006) Evaluating projects. *Keynote presentation to the 2006 Knowledge Management Workshop Series*, Sydney, Clinical Excellence Commission and NSW Health Department, April 19.
564. Braithwaite, J., Travaglia, J. and Iedema, R. (2006) Chairing sessions and giving presentations. *Keynote presentation to the 2006 Knowledge Management Workshop Series*, Clinical Excellence Commission and NSW Health Department, Sydney, April 5.
565. Braithwaite, J. (2006) Leadership in health care: Leadership defined. *Presentation to the Australian College of Health Service Executives and RH Penney, Advanced Aged Care Leadership Program*, Sydney, 3 April.
566. Braithwaite, J., Travaglia, J. and Iedema, R. (2006) Assessing, writing up and publishing your work. *Keynote presentation to the 2006 Knowledge Management Workshop Series*, Clinical Excellence Commission and NSW Health Department, Sydney, March 29.
567. Braithwaite, J. (2006) Leadership in health care: Leadership defined. *Presentation to the Australian College of Health Service Executives and RH Penney, Advanced Health Leadership Program*, Sydney, 27 March.
568. Braithwaite, J. (2006) Inter-professional learning. *Keynote presentation to the 2006 Breakfast briefing series*, Australian College of Health Services Executives ACT, Canberra, January 31.
569. Braithwaite, J. (2005) Workforce and the health system of the future: issues, enablers and constraints. *Keynote address to the Combined Change Champions Workshop of the South Australian Health Department*, Adelaide, 4 November.
570. Braithwaite, J. (2005) For the future: the mix of opportunities for health research and policy: eight key findings of the Centre for Clinical Governance Research, University of New South Wales. *Presentation to the Health Policy and Research Exchange, the Sax Institute*, Sydney, 3 November.

571. Braithwaite, J. (2005) Culture shift: Leadership without easy answers. *Keynote address to the Queensland Divisions of General Practice Forum*, Queensland, 28 October.
572. Braithwaite, J. (2005) Systematicisation and change: culture and systems change as barriers and enablers. *Presentation to the Guidelines Implementation Research Group of the Sax Institute*, Sydney, 27 October.
573. Greenfield, D., Naylor, J., Braithwaite, J. and Pawsey, M. (2005) A prospective, multi-method, multi-disciplinary, multi-level, collaborative project for researching health sector accreditation. *Presentation to the Australian Council on Healthcare Standards, Surveyor Development Program*, Sydney, 25 October.
574. Greenfield, D., Naylor, J., Braithwaite, J., Pawsey, M. (2005) A prospective, multi-method, multi-disciplinary, multi-level, collaborative project for researching health sector accreditation. *Presentation to the Australian Council on Healthcare Standards, Surveyor Development Program*, Perth, 21 October.
575. Greenfield, D., Naylor, J., Braithwaite, J., Pawsey, M. (2005) A prospective, multi-method, multi-disciplinary, multi-level, collaborative project for researching health sector accreditation. *Presentation to the Australian Council on Healthcare Standards, Surveyor Development Program*, Adelaide, 18-19 October.
576. Greenfield, D., Naylor, J., Braithwaite, J., Pawsey, M. (2005) A prospective, multi-method, multi-disciplinary, multi-level, collaborative project for researching health sector accreditation. *Presentation to the Australian Council on Healthcare Standards, Surveyor Development Program*, Brisbane, 10-11 October.
577. Braithwaite, J., Travaglia, J., Mallock, N.A., Iedema, R., Westbrook, M.T., Long, D., Nugus, P., Forsyth, R., Jorm, C. and Pawsey, M. (2005) Evaluation of the Safety Improvement Program in NSW. *Presentation to the Board of the Clinical Excellence Commission*, Centre for Clinical Governance Research in Health, University of New South Wales, Sydney, 11 October.
578. Braithwaite, J., Travaglia, J., Mallock, N.A., Iedema, R., Westbrook, M.T., Long, D., Nugus, P., Forsyth, R., Jorm, C. and Pawsey, M. (2005) Evaluation of the Safety Improvement Program in NSW. *Presentation to the Executive of the Clinical Excellence Commission*, Centre for Clinical Governance Research in Health, University of New South Wales, Sydney, 11 October.
579. Braithwaite, J. (2005) Why does human nature keep getting in the way of good health delivery? *Keynote address to the Australian College of Health Service Executives (Western Australia Branch) Breakfast Seminar*, Perth, WA, 7 October.
580. Greenfield, D., Naylor, J., Braithwaite, J., Pawsey, M. (2005) A prospective, multi-method, multi-disciplinary, multi-level, collaborative project for researching health sector accreditation. *Presentation to the Australian Council on Healthcare Standards, Surveyor Development Program*, Melbourne, 5-6 October.
581. Greenfield, D., Naylor, J., Braithwaite, J., Pawsey, M. (2005) A prospective, multi-method, multi-disciplinary, multi-level, collaborative project for researching health sector accreditation. *Presentation to the Australian Council on Healthcare Standards, Surveyor Development Program*, Sydney, 20-21 September.
582. Nathan, S. and Braithwaite, J. (2005) Consumer participation: positioning, discourse and influence in health care decision-making. *Presentation to the Research Student Conference*, School of Public Health and Community Medicine, University of New South Wales, Sydney, 9 September.
583. Nugus, P. and Braithwaite, J. (2005) Life in the fast lane: the organisational identity of Emergency clinicians. *Presentation to the Research Student Conference*, School of Public Health and Community Medicine, University of New South Wales, Sydney, 9 September.

584. Georgiou, A., Westbrook, J. and Braithwaite, J. (2005) An investigation into the implications of electronic ordering systems for pathology laboratories. School of Public Health and Community Medicine, *Research Student Conference*, Sydney, 9 September.
585. Westbrook, J., Coiera, E.W. and Braithwaite, J. (2005) Measuring the impact of online evidence retrieval systems using critical incidents and journey mapping. *Presentation to the XIX Medical Informatics Europe 2005 Conference*, Geneva, Switzerland, 27-31 August.
586. Greenfield, D., Naylor, J., Braithwaite, J., Pawsey, M. (2005) A prospective, multi-method, multi-disciplinary, multi-level, collaborative project for researching health sector accreditation. *Presentation to the Australian Council on Healthcare Standards, Surveyor Development Program*, Sydney, 10 August.
587. Georgiou, A., Westbrook, J.I., Braithwaite, J. and Iedema, R. (2005) The impact of computerised pathology order entry systems on pathology services – a context-mechanism-output approach. *Presentation to the 13th National Health Informatics Conference*, Melbourne, 31 July-2 August.
588. Travaglia, J. and Braithwaite, J. (2005) Placing patient safety. *Presentation to The Third International Interdisciplinary Conference on Communication, Medicine and Ethics (COMET) Conference, Diversity of discourse communities in health: power, politics and risk*, Sydney, 30 June - 2 July.
589. Braithwaite, J. (2005) Humans running health care: an evolutionary dead end? *Keynote address to the Australian College of Health Service Executives Queensland Breakfast Briefing*, Brisbane, 21 June.
590. Lee, B., Iedema, R., Long, D., O Marial, O. and Braithwaite, J. (2005) Spinal pressure care initiatives at POW. Looking in the mirror from research to clinical practice and back again. *Presentation to Grand Rounds, Prince of Wales Hospital Randwick*, 20 June.
591. Braithwaite, J., Pawsey, M. and Westbrook, J. (2005) The ARC Linkage program in accreditation - overview and issues. *Presentation to the Australian Council on Healthcare Standards May Board Meeting*, Sydney, 26 May.
592. Braithwaite, J. (2005) Reality check in patient safety - past, present and future. *Keynote address to the Australian College of Health Service Executives Queensland State Conference: Reality Check in Health: Looking Forward, Looking Back*, Gold Coast, 20 May.
593. Braithwaite, J. (2005) Changing dysfunctional departments into teams. *Keynote address to the Australian Patient Safety Foundation Conference: Innovations in Patient Safety for Clinical Leaders*, Adelaide, 18 May.
594. Westbrook, J., Georgiou, A., Iedema, R., Braithwaite, J. and Forsyth, R. (2005) Evaluating the impact of electronic ordering systems. *Presentation to the Royal Prince Alfred Hospital*, Sydney, 2 May.
595. Braithwaite, J. (2005) Leadership in health care: Leadership defined. *Presentation to the Australian College of Health Service Executives and RH Penney, Advanced Health Leadership Program*, Sydney, 4 April.
596. Travaglia, J. and Braithwaite, J. (2005) Evaluation in patient safety research: triangulation as a philosophy, design template and empirical tool. *Presentation at the Institute for Health Research Seminar on Patient Safety: the Size of the Problem and Effective Interventions*, Sydney, 22 February.
597. Braithwaite, J. (2005) Values and the overall direction and philosophies of the Australian Patient Safety Foundation. *Presentation to the Australian Patient Safety Foundation Annual Strategic Planning Process*, Adelaide, 17 February.
598. Nugus, P. and Braithwaite, J. (2004) Interdisciplinary communication in an Emergency Department. *Presentation to the Australian Sociological Association Annual Conference Revisioning Institutions: Change in the 21st Century*, Melbourne, 8 December.

599. Braithwaite, J. (2004) Evolution, tribalism and contemporary behaviour: beyond the Inquiries, Part II. *Presentation to the Surgeon's Grand Rounds of the St. George Hospital*, Sydney, 30 November.
600. Braithwaite, J. (2004) Challenges for managers: changing organisational culture in aged care. *Presentation to the Benchmarking-Against the Best in Aged Care Conference*, Sydney, 19 November.
601. Braithwaite, J. (2004) Evolution, tribalism and contemporary behaviour; beyond the Inquiries, Part I. *Presentation to the Physicians' Grand Rounds of the St. George Hospital*, Sydney, 18 November.
602. Braithwaite, J. (2004) Patient safety: what's next? *Keynote address to the Quality Expo 2004 - Safety and Beyond Conference*, Sydney, 17 November.
603. Braithwaite, J. and Iedema, R. (2004) Governance and the place of safety and quality in international health reform. *Presentation to the Study Tour of the Canadian Government's Scoping of Safety and Quality in International Context*, Sydney, 11 November.
604. Braithwaite, J., Iedema, R., Long, D. and Ulmer, B. (2004) Research evidence for systems redesign, governance, and clinicians in management. *Presentation to the Study Tour of the Canadian College of Health Service Executives, Australian College of Health Service Executives and the Change Foundation of Canada*, Sydney, 3 November.
605. Braithwaite, J. (2004) Doing management and leadership: organisational issues, strategic issues. *Presentation to Management for Clinicians, Royal Australasian College of Medical Administrators*, Sydney, 2 November.
606. Braithwaite, J. (2004) Making the most out of changes and restructures. *Presentation to the Australian College of Health Service Executives Managing Success in a Changing Business Environment*, Sydney, 22 October.
607. Braithwaite, J. (2004) Restructuring: why do it when it doesn't seem to get you anywhere? A management puzzle, enigma and paradox all rolled up. *Keynote address to the Australian College of Health Service Executives Evening Seminar for Emerging Managers*, Sydney, 7 October.
608. Braithwaite, J., Travaglia, J., Mallock, N. A. and Iedema, R. (2004) An educational primer on chairing sessions and giving presentations. *Presentation to the NSW Health Department Knowledge Management Seminar*, North Sydney, 6 October.
609. Westbrook, J.I., Braithwaite, J., Iedema, R. and Coiera, E. (2004) Evaluating the impact of information communication technologies on complex organizational systems: a multi-disciplinary, multi-method framework. *Presentation to the 11th World Congress on Medical Informatics*, San Francisco, 7-11 September.
610. Braithwaite, J. (2004) Does our evolved nature mean that quality and safety problems can never really be solved? Beyond the Bristol, King Edward Memorial Hospital and Campbelltown and Camden Inquiries. *Presentation to the Centre for Health Services Research, Western Sydney Area Health Service*, Parramatta, 7 September.
611. Braithwaite, J., Iedema, R. and Travaglia, J. (2004) Assessing, planning, writing up and publishing your work. *Presentation to the NSW Health Department Knowledge Management Seminar*, North Sydney, 6 September.
612. Braithwaite, J. (2004) Changing organisational culture workshop. *Presentation to the Australian College of Health Service Executives*, North Ryde, 8 July.
613. Braithwaite, J. (2004) Management skills for Rehabilitation Clinicians. *Presentation to the Australian Faculty of Rehabilitation Medicine, Royal Australian College of Physicians*, Ryde Rehabilitation Centre, 30 June.
614. Braithwaite, J. (2004) Changing organisational culture: learning sets. *Presentation to the Australian College of Health Service Executives*, North Ryde, 25 June, 27 August, 29 October and 10 December.

615. Braithwaite, J. (2004) Minimising risks - applying the lessons learned from hospital inquiries. *Keynote address to the Australian Council on Healthcare Standards Workshop for CEOs*, North Ryde 10 June.
616. Braithwaite, J. (2004) Understanding the lessons learned from hospital inquiries. *Presentation to the Australian Council on Healthcare Standards*, Ultimo, 3 June.
617. Braithwaite, J. (2004) Writing a paper for publication. *Presentation to the Australian Council on Healthcare Standards*, Sydney, 20 May.
618. Braithwaite, J. (2004) Presenting and chairing: tips and traps. *Presentation to the Australian Council on Healthcare Standards*, Sydney, 13 May.
619. Braithwaite, J. and Westbrook, J. (2004) The safety climate survey: implementation issues. *Presentation to the NSW Health Department Quality Executives*, Sydney, 12 May.
620. Braithwaite, J. (2004) Changing organisational culture workshop. *Presentation to the Australian College of Health Service Executives*, North Ryde, 1 April.
621. Braithwaite, J. (2004) Hospital Inquiries reviewed - Bristol, King Edward Memorial Hospital and South Western Sydney Area Health Service: what are the potential organisational and cultural outcomes from these Inquiries? *Keynote address to the Australian College of Health Service Executives and Northern Sydney Area Health Service seminar*, Sydney, 18 March.
622. Iedema, R. and Braithwaite, J. (2004) Narratives of resistance in six modalities. *Presentation to the International Centre for Research on Organizational Discourse, Strategy and Change - International Research Workshop on New Ways of Thinking about Resistance in Organizations: Processes, Forms and Discourses*, Sydney, 19 February.
623. Braithwaite, J. (2004) Chairing sessions and giving presentations. *Presentation to the Senior Partners of Bentleys MRI*, Sydney, 17 February.
624. Westbrook, J., Braithwaite, J. and Iedema, R. (2003) Evaluating the impact of electronic ordering systems on organisational performance. *Presentation to the Executive Staff at the Royal Prince Alfred Hospital*, Sydney, November.
625. Westbrook, J., Iedema, R. and Braithwaite, J. (2003) Evaluation of point-of-care clinical systems. *Presentation to the Concord Repatriation General Hospital Executive*, Concord, 29 October.
626. Braithwaite, J. (2003) Management and leadership. *Presentation to the Contempo 2003, RACMA Annual Conference*, Royal College of Medical Administrators, Sydney, 29 August.
627. Westbrook, J., Braithwaite, J. and Iedema, R. (2003) Evaluation of point-of-care clinical systems. *Presentation to the NSW Health Information Management and Technology Committee*, North Sydney, 28 August.
628. Braithwaite, J., Sorensen, R. and Iedema, R. (2003) Clinical governance: empowering clinicians and consumers. *Presentation to the Australian Health Care Summit*, Canberra, 18 August.
629. Sorensen, R., Iedema, R. and Braithwaite, J. (2003) Keeping pace with health reform: integrating policy development and implementation in tertiary teaching. *Presentation to the Society for Health Administration Programs in Education Conference, SHAPE*, Sydney, 3-5 July.
630. Westbrook, J., Braithwaite, J. and Iedema, R. (2003) Evaluation of point of care clinical systems. *Presentation to the Chief Information Officer*, NSW Health Department, North Sydney, 4 July.
631. Westbrook, J., Braithwaite, J. and Iedema, R. (2003) Evaluation of point-of-care clinical systems. *Presentation to the ACHSE/HISA Investing in Health Information Management Systems Forum*, North Ryde, 2 July.

- 632.Iedema, R., Sorensen, R., Braithwaite, J. and Turnbull, E. (2003) Intensive Care and its incommensurabilities. *Presentation to the Communication, Medicine and Ethics Conference*, Cardiff University, UK, Cardiff, 26-28 June.
- 633.Westbrook, J., Gosling, S., Iedema, R., Braithwaite, J. and Coeria, E.W. (2003) Program for the evaluation of point of care clinical systems. *Presentation to the Point of Care Clinical Systems Forum*, NSW Health Department, Westmead, 11 June.
- 634.Braithwaite, J. (2003) Clinical Governance. *Presentation to the Workshop for Patient Safety Managers*, Institute for Clinical Excellence, NSW and NSW Health Department, Sydney, 6 June.
- 635.Braithwaite, J. and Cormack, M. (2003) Australia's health system. *Keynote address to the Organisation and Management of Medical Services in Large Cities - Cities and Health Advisory Task Force Meeting*, Shanghai, People's Republic of China, May 23-24.
- 636.Braithwaite, J. (2003) Case studies, definitions and models for change. *Presentation to the Excellence in Health Services Management: Early Warning Systems Residential Workshop*, Australian College of Health Service Executives, Melbourne, 3-4 April.
- 637.Braithwaite, J. (2003) Putting it all together: implementation issues. *Presentation to the Excellence in Health Services Management: Early Warning Systems Residential Workshop*, Australian College of Health Service Executives, Melbourne, 3-4 April.
- 638.Braithwaite, J. (2003) The solutions tendered to date. *Keynote address to the Excellence in Health Services Management: Early Warning Systems Residential Workshop*, Australian College of Health Service Executives, Melbourne, 3-4 April.
- 639.Braithwaite, J. (2003) Where have we come from? *Presentation to the Excellence in Health Services Management: Early Warning Systems Residential Workshop*, Australian College of Health Service Executives, Melbourne, 3-4 April.
- 640.Braithwaite, J. (2003) Strategically working in change management. *Keynote address to the NSW Community Health Services Peak Forum Planning Workshop*, NSW Health Department, Sydney, 13 March.
- 641.Braithwaite, J. (2002) Report from the Cities and Health Advisory Task Force Meeting. *Keynote address to the Third Global Symposium on Health and Welfare Systems Development in the 21st Century*, Kobe, Japan, November 6-8.
- 642.Braithwaite, J. (2002) Coming to conclusions: delivering learning objectives for group, self and organisation. *Presentation to the Future Hospital Network Australian Study Tour, NHS Confederation and Centre for Clinical Governance Research*, Sydney, 3 May.
- 643.Braithwaite, J. (2002) Clinical governance: redefining roles with clinicians as managers in Principal Referral Hospitals. *Keynote address to the State Conference: Attracting and Retaining the Health Workforce of the Future: Workplace, Workforce and Health Reforms*, Australian College of Health Service Executives, Sydney, 3 May.
- 644.Braithwaite, J. (2002) A behavioural profile of clinician-managers at work: some decisional implications. *Presentation to the Centre for Health Informatics, University of New South Wales*, Sydney, 26 April.
- 645.Braithwaite, J. (2002) Australia's health care system and some international comparisons. *Keynote address to The Future Hospital Network Australian Study Tour, NHS Confederation and Centre for Clinical Governance Research*, Sydney, 22 April.
- 646.Braithwaite, J. (2002) Supervising doctoral students. *Presentation to the Supervision of postgraduate students at UNSW Program*, University of New South Wales, Sydney, 5 April.

647. Braithwaite, J. and Whelan, A. (2002) Research approaches, ideas and skills. *Presentation to the Management Development and Aboriginal Management Development Training Program, Orientation 2002*, Australian College of Health Services Executives, Sydney, 21 January.
648. Braithwaite, J. (2001) What clinician-managers do when they do management. *Presentation to the Annual General Meeting of the Royal Australian College of Medical Administrators, RACMA*, Sydney, 13 December.
649. Braithwaite, J. and Clark, J. (2001) The conference as think tank - observations and approaches for future service delivery. *Presentation to the Service Integration - Better Access for Patients and Clients, Victorian Healthcare Association Annual Conference*, Melbourne, 23 November.
650. Braithwaite, J. (2001) Restructuring structures: does it work? *Presentation to the Service Integration - Better Access for Patients and Clients, Victorian Healthcare Association Annual Conference*, Melbourne, 22 November.
651. Braithwaite, J. (2001) Empirical evidence for what clinician-managers do when they do management. *Keynote address to the Service Integration - Better Access for Patients and Clients, Victorian Healthcare Association Annual Conference*, Melbourne, 22 November.
652. Whelan, A., Iedema, R. and Braithwaite, J. (2001) Phase 3 managerialism and the new work order in healthcare. *Presentation to the Workplace reform in the health sector, Victorian Healthcare Association Annual Workshop*, Melbourne, 21 November.
653. Braithwaite, J. (2001) International reform in health care: policy and human resource development. *Presentation to the Visiting Human Resource Directors from the Shanghai Municipal Health Bureau*, University of New South Wales, Sydney, 7 November.
654. Braithwaite, J. (2001) Organisational and strategic management issues for clinicians. *Presentation to the Annual Workshop for Clinician-Managers*, Royal Australian College of Medical Administrators, Sydney, 2 November.
655. Braithwaite, J. (2001) Health services management in the twenty-first century: how to prosper. *Presentation to the Malaysian Ministry for Health Short Course in Health Resources Planning, Graduate Management Programs*, Faculty of Medicine, University of New South Wales, Sydney, 26 October.
656. Braithwaite, J. (2001) Do structures make a difference? Evaluation of health service structures. *Keynote address to the Workshop on Organisational Structures in Health: Positioning the Organisation for New Directions*, Australian College of Health Service Executives, North Ryde, 25 October.
657. Braithwaite, J. (2001) Strategic management and the survival process. *Presentation to the Malaysian Ministry of Health Short Course in Health Resources Planning, Graduate Management Programs*, Faculty of Medicine, University of New South Wales, Sydney, 24 October.
658. Braithwaite, J. (2001) Management for clinicians: ideas, issues and evidence. *Presentation to the Malaysian Ministry of Health Short Course in Health Resources Planning, Graduate Management Programs*, Faculty of Medicine, University of New South Wales, Sydney, 22 October.
659. Wong, H. and Braithwaite, J. (2001) Periodontal practice management: evidentiary bases. *Keynote address to the Postgraduate Periodontology Department Practice Management Seminar*, University of California San Francisco, San Francisco, California, 16 October.
660. Iedema, R. and Braithwaite, J. (2001) Restructuring, governance and the organization and management of clinical work. *Keynote address to the Workshop for Business Managers*, Australian College of Health Service Executives, North Ryde, 13 October.
661. Wong, H. and Braithwaite, J. (2001) Evidence based periodontal management. *Presentation to the Practice Management Program*, Harvard Dental School, Boston, Massachusetts, 6 October.

662. Iedema, R., Degeling, P., Braithwaite, J. and White, L. (2001) It's an interesting conversation I'm hearing: the doctor as manager. *Presentation to the Symposium on Organisational Discourse, 61st Meeting of the Academy of Management*, Washington, United States of America, 4-8 August.
663. Braithwaite, J. (2001) Structuring and managing teaching hospitals: data and evidence. *Keynote address to the International Visitation Program of Senior Health System Managers from the Federal Republic of Germany*, University of New South Wales, NSW Health Department and Sydney Children's Hospital, Sydney, 12 April.
664. Braithwaite, J. (2000) Change management, and shared services: some observations. *Presentation to the Workshop on Shared Services*, Acumen Alliance Sydney, 12 December.
665. Braithwaite, J. (2000) Restructuring hospitals: some problems and issues. *Presentation to the Submission to the Australian Senate Select Committee on Public Hospital Funding*, Australian Senate, Canberra, 20 November.
666. Braithwaite, J. (2000) Change structures - what are the links between health organisations' structures and service delivery? *Keynote address to the National Congress 2000: Health: reform, rhetoric or evolution*, Australian Healthcare Association, Adelaide, 27 July.
667. Braithwaite, J. (2000) Organisational and strategic issues for clinician managers. *Keynote address to The Tenth Management for Clinicians Program*, University of Wollongong, NSW Health Department, and Western Sydney Area Health Service, Terrigal, 21 June.
668. Braithwaite, J. (1999) Doing management. *Presentation to the Management for Clinicians Program*, Royal Australasian College for Medical Administrators, Sydney, 18 November.
669. Braithwaite, J. (1999) Planning health and support service and programs. *Presentation to the Philippines-Australia Short-Term Training (PASTT) Program in HIV/AIDS Care and Support*, University of New South Wales, Sydney, 8 November.
670. Braithwaite, J. (1999) The evidence base for structural reform. *Presentation to the Organisational Structures: Implications for Sydney Children's Hospital Forum*, Sydney Children's Hospital, South Eastern Sydney Area Health Service, Sydney, 3 November.
671. Braithwaite, J. and Robinson, M.E. (1999) Summation and closure. *Presentation to the Framework for Managing the Quality of Health Services in NSW, Second Implementation Seminar*, NSW Health Ministerial Advisory Committee on Quality in Health Care: NSW, Sydney, 17 June.
672. Braithwaite, J. (1999) Summation of morning workshops and reports. *Framework for Managing the Quality of Health Services in NSW, Second Implementation Seminar*, NSW Health Ministerial Advisory Committee on Quality in Health Care: NSW, Sydney, 17 June.
673. Braithwaite, J. (1998) The Australian health care system in context. *Workshop for the Senior Staff of the Philippines Department of Health*, University of New South Wales and the World Health Organisation, Sydney, 11 November.
674. Braithwaite, J. and Rotem, A. (1998) Program evaluation. *Presentation to the Special Study Tour of the Shanghai Municipal Health Bureau*, World Health Organisation Regional Training Centre, Sydney, 6 November.
675. Rotem, A. and Braithwaite, J. (1998) Leadership reform in the health care system: future directions. *Presentation to the Special Study Tour of the Shanghai Municipal Health Bureau*, World Health Organisation Regional Training Centre, Sydney, 5 November.
676. Braithwaite, J. (1998) Review of global trends and issues - organisational and managerial issues. *Keynote address to the Special Study Tour of the Shanghai Municipal Health Bureau*, World Health Organization Regional Training Centre, Sydney, 20 October.

677. Forde, K. and Braithwaite, J. (1998) Recent international work on global policy and financing issues. *Presentation to the Special Study Tour of the Shanghai Municipal Health Bureau*, World Health Organization Regional Training Centre, Sydney, 20 October.
678. Braithwaite, J. (1998) Review of global trends and issues - policy issues. *Keynote address to the Special Study Tour of the Shanghai Municipal Health Bureau*, World Health Organization Regional Training Centre, Sydney, 20 October.
679. Braithwaite, J. (1998) Management and performance in the health sector. *Presentation to the Performance Management in the Health Care Industry*, University of Newcastle and the Hunter Area Health Service, Newcastle, 8 October.
680. Braithwaite, J. (1998) Managed care provides better care at lower cost. *Keynote address to the Royal Brisbane Hospital Symposium*, Royal Brisbane Hospital, Brisbane, 6 October.
681. Braithwaite, J. (1998) The management of clinical units: a review of some recent evidence. *Presentation to the Cross-Divisional Forum*, St George Hospital, Sydney, 8 September.
682. Braithwaite, J. (1997) Health system financing and health insurance. *Presentation to the Ministerial Study Program for the Minister for Health of Mongolia conducted by the WHO Regional Training Centre for Health Development*, University of New South Wales, Sydney, 29 September.
683. Braithwaite, J. (1997) *Workshop to review the IT requirements of NSW pathology hubs and their network partners*, Braithwaite and Associates and the NSW Health Department, Sydney, 25 September.
684. Braithwaite, J. (1997) Global policy trends and issues in OECD countries and the drivers for policy change. *Workshop for the Cabinet Secretariat and Health Policy Unit of Vietnam*, WHO and the Government for Vietnam, University of New South Wales, 31 July.
685. Braithwaite, J. (1997) Managing more effectively: issues of global policy, organisational and managerial excellence, resource allocation, change and organisational learning. *Keynote address to the Workshop for Clinician Managers in the Shanghai Municipality*, WHO and the Shanghai Municipal Health Bureau, Shanghai, People's Republic of China, 11-19 July.
686. Braithwaite, J. (1997) Strategic planning and strategic thinking. *Workshop for visiting Indonesian health professionals*, WHO, the Indonesia Health Department and University of New South Wales, 18 June.
687. Braithwaite, J. (1997) Insurers don't need cost data and neither do hospitals. *Presentation to the Caring with skill: Conference of the Australian Private Hospital Association*, Sydney, 18 April.
688. Braithwaite, J. (1997) MbO: Looking back on a case study to implement a goal-directed performance management system in an Australian hospital. Australian Centre for Industrial Relations Research and Teaching. *Workshop for Indonesian Telkom Managers*, Sydney, 18 April.
689. Braithwaite, J. (1996) Introduction, purpose and methods of strategic planning. *Presentation to the Indonesia/Australia specialised training project in HIV/AIDS management and development, AusAID and AusTRAINING Internal Course*, Sydney, 15 October.
690. Braithwaite, J. (1996) Point of care testing: essential technology or expensive toy? *Presentation to the World Congress of Anaesthesiologists*, Sydney, 19 April.
691. Braithwaite, J. (1995) Hospital structure in the future. Presentation to the *Grand Rounds of the Prince of Wales Children's Hospital*, Sydney, 2 December.
692. Horvath, D., Braithwaite, J. and O'Rourke, M. (1995) Debate: who should run the health system? *Presentation to the Health Services Association of NSW 1995 Annual Conference*, Sydney, NSW, 21 July.

693. Braithwaite, J. (1994) Medical administrators and the boundaryless hospital. *Presentation to the Royal Australian College of Medical Administrators, Queensland: Senior Medical Administrators' Update*, Brisbane, 13 October.
694. Braithwaite, J. (1994) The long-term future of the hospital. *Presentation to the Rotary Club of Sydney Cove Meeting*, Sydney, 23 September.
695. Braithwaite, J. (1994) A pathway to the future: the boundaryless hospital. *Presentation to the Western Australian Department of Health Executive Workshop*, Perth, 21 July.
696. Braithwaite, J. (1994) The health care marketplace: making the transition from efficiency to effectiveness. *Presentation to the State Conference of the Australian College of Health Service Executives*, Sydney, 2 June.
697. Braithwaite, J. (1993) Dealing with your staff. *Presentation to the Management for Clinicians Seminar, Royal Australian College of Medical Administrators*, Sydney, 2-3 December.
698. Braithwaite, J. (1993) Management excellence, TQM and organisational learning. *Presentation to The Mission Continues ... Doing it Better, National Conference of the Sisters of Charity*, Gold Coast, Queensland, 1-2 October.
699. Braithwaite, J. (1993) The place of the quality movement in the health service management revolution. *Keynote address to the Fourth Annual Conference of the Australasian Association for Quality Assurance in Health Care*, Adelaide, 19-21 May.
700. Braithwaite, J. (1993) Organisational restructuring: the product line management approach. *Keynote address to the Organisational Structures for Hospitals Workshop, Queensland Department of Health*, Brisbane, 2 March.
701. Braithwaite, J. (1993) The quality and cost of health care today. *Keynote address to the Second Annual Conference on Infection Control, Infection Control Association and the Infection Control Committee of St. Vincent's Hospital*, Sydney, 24-26 February.
702. Braithwaite, J. and Essery, S. (1993) Quality and DRG utilisation review: results from a study in a major teaching hospital. *Presentation to the Fourth Annual Conference of the Australasian Association for Quality Assurance in Health Care*, Adelaide, 19-21 May.
703. Vining, R.F. and Braithwaite, J. (1993) The pathology entrepreneur and public health. *Presentation to The Challenge of Change, Joint Conference of the Royal Australian College of Medical Administrators and the Australian College of Health Service Executives*, Brisbane, 28-30 July.
704. Braithwaite, J. (1992) Enhancing the health care mission. *Keynote address to the Mission Continues, National Conference of the Sisters of Charity*, Melbourne, 16-17 October.
705. Braithwaite, J. (1992) Strategies for success in the management of teaching hospitals. *Presentation to the University Teaching Hospitals' Association of NSW, Senior Administrators' Forum*, Sydney, 8 May.
706. Braithwaite, J. (1992) Organisational structure and the management of teaching hospitals. *Presentation to the Organisational Restructuring Workshop of the University Teaching Hospitals' Association of NSW*, Sydney, 30 October.
707. Braithwaite, J. (1991) Corporate and strategic planning in Australian health care facilities. *Presentation to the Annual workshop for Chief Executive Officers Conducted by the Health Service Council of the Sisters of Charity*, Sydney, 13 November.
708. Braithwaite, J. (1991) Managing executive performance. *Presentation to the Health Service Council of the Sisters of Charity*, Sydney, 11 September.
709. Braithwaite, J. (1991) Establishing goals, objectives and strategies. *Presentation to the Senior executive of the Sacred Heart Hospice*, Darlinghurst, 22 July.

710. Braithwaite, J. (1991) Applying the St. Vincent's model of performance management. *Presentation to the Executive staff of St. Margaret's Hospital, Sydney, 2 July.*
711. Braithwaite, J. (1991) Fund raising strategies for health care facilities. *Presentation to the Finance Committee of the Board of Directors of Calvary Hospital NSW Inc., Sydney, 19 February.*
712. Braithwaite, J. (1990) Management by objectives for senior executives: the St. Vincent's Hospital experience. *Presentation to the Annual general meeting of the Australian Association of Healthcare Human Resource Management (NSW Division), Sydney, 8 August.*
713. Braithwaite, J. (1990) How to choose staff successfully. *Keynote address to the Royal Australasian College of Pathologists' Laboratory Management Seminar, Sydney, 18 March.*
714. Braithwaite, J. (1987) Industrial relations for supervisors. *Presentation to the Hosplan Hospital Supervisors' Training Course, Sydney, 27 October.*

Workshops and seminars conducted

715. Johnston, B., Braithwaite, J., Westbrook, J and Yen, D. (2010) Leading and using accreditation strategically: leveraging ACHS EQuIP for purposeful change and improvement. *Hong Kong Hospital Authority and Australian Council on Healthcare Standards, Hong Kong, People's Republic of China, July 5-9.*
716. Braithwaite, J., Øvretveit J. (2010) Executive masterclasses on change, culture and innovation: making a better decade for patients and staff. *Australian Council on Healthcare Standards, Melbourne, March 11-12.*
717. Braithwaite, J., Øvretveit J. (2010) Executive masterclasses on change, culture and innovation: making a better decade for patients and staff. *Australian Council on Healthcare Standards, Sydney, March 1-2.*
718. Bagian, J., Robinson, M., and Braithwaite, J. (2009) Think tank on where RCAs and the patient safety agenda is heading. Workshop to *Australasian Association for Quality in Health Care, Sydney, Australia: September 6* [<http://www.aqhc.org.au/>].
719. Braithwaite, J. (2009) Workshop on leading change in complex organisations: navigating structures, stakeholders and politics. *Australian College of Health Service Executives, Adelaide, Australia, May 21* [http://www.google.com.au/search?sourceid=navclient&ie=UTF-8&rlz=1T4ADBS_enAU329AU329&q=ACHSE+SA].
720. Braithwaite, J., Øvretveit J. (2009) Executive masterclasses on making clinical governance work and enabling patient safety. *Australian Council on Healthcare Standards, Brisbane, March 9-10.*
721. Braithwaite, J., Øvretveit J. (2009) Executive masterclasses on making clinical governance work and enabling patient safety. *Australian Council on Healthcare Standards, Melbourne, March 5-6.*
722. Braithwaite, J., Øvretveit J. (2009) Executive masterclasses on making clinical governance work and enabling patient safety. *Australian Council on Healthcare Standards, Sydney, March 2-3.*
723. Braithwaite, J., Øvretveit J. (2009) Executive masterclasses on making clinical governance work and enabling patient safety. *Australian Council on Healthcare Standards, Auckland, New Zealand, February 16-17.*
724. Braithwaite, J., Greenfield, D., Johnston, B., Scrivens, E. and Shaw, C. (2008) Workshop on recent results analysed from large accreditation studies with new research results on accreditation, standards and surveying. *ISQua 2008. Twenty-fifth International Safety and Quality Conference: Healthcare quality and safety: meeting the next challenges, Copenhagen, Denmark:*

International Society for Quality in Health Care, October 19-22
[\[http://www.isqua.org/isquaPages/copenhagen08.html\]](http://www.isqua.org/isquaPages/copenhagen08.html).

725. Braithwaite, J., Greenfield, D. (2008) ACHS accreditation research: an update and assessment. *Seminar presentation to the Board of the Australian Council on Healthcare Standards*. Sydney: ACHS, September 25.
726. Braithwaite, J. (2008) Workshop on leading change in complex organisations: navigating structures, stakeholders and politics. *Australian College of Health Service Executives*, Sydney, Australia, September 25.
727. Braithwaite, J. (2008) Consultation Forum on the Queensland Children's Hospital. *Forum for stakeholders sponsored by Queensland Health and the AMA*, Brisbane, Australia, September 6
[\[http://www.amaq.com.au/index.php?action=view&view=36082&pid=1139\]](http://www.amaq.com.au/index.php?action=view&view=36082&pid=1139).
728. Robinson, M. and Braithwaite, J. (2008) Workshop on clinical governance: from concept to sustainability. *Bold aims, bold outcomes: The Sixth Australasian Conference on Safety and Quality in Health Care*, Christchurch, New Zealand: Australasian Association for Quality in Health Care, September 1-3 [\[http://www.conference.co.nz/index.cfm/aaqhc08\]](http://www.conference.co.nz/index.cfm/aaqhc08).
729. Braithwaite, J. (2008) Workshop on leading change in complex organisations: navigating structures, stakeholders and politics. *Australian College of Health Service Executives*, Sydney, Australia, August 26.
730. Braithwaite, J. (2008) Seminar on current issues in clinical governance. *School of Public Health and Community Medicine, UNSW*, Sydney, July 9.
731. Braithwaite, J., Coiera, E. and Forde K. (2008) Workshop on the Australian health care system: structure, funding, policy, IT and workforce. *Microsoft Corporation and Partners*, North Ryde, July 2-3.
732. Braithwaite, J., Rubin, G. (2008) Executive masterclasses on managing for quality: aligning your organisational efforts. *Australian Council on Healthcare Standards and Southern Health*, Melbourne, June 16-17.
733. Braithwaite, J. (2008) Hypothetical: Managing the unmanageable [Professor Stephen Leeder, Dr Tony O'Connell, Ms Alison Choi Flanagan, Professor Christine Duffield, Dr Stan Goldstein]. *Australian College of Health Service Executives*, Parramatta, July 1.
734. Braithwaite, J., Rubin, G. (2008) Executive masterclasses on managing for quality: aligning your organisational efforts. *Australian Council on Healthcare Standards*, Brisbane, April 10-11.
735. Braithwaite, J., Rubin, G. (2008) Executive masterclasses on managing for quality: aligning your organisational efforts. *Australian Council on Healthcare Standards*, Melbourne, April 7-8.
736. Braithwaite, J., Rubin, G. (2008) Executive masterclasses on managing for quality: aligning your organisational efforts. *Australian Council on Healthcare Standards*, Sydney, March 31-April 1.
737. Braithwaite, J. and Travaglia, J.F. (2008) Workshop on leading change in complex organisations: navigating structures, stakeholders and politics. *Australian College of Health Service Executives*, Surfers Paradise, Queensland, May 28.
738. Braithwaite, J. (2008) The Sixth International Conference on Organisational Behaviour in Health Care [obhc2008: Culture and Climate: Cracking the Code], *Society for the Study of Organising in Health Care*, Sydney, NSW, March 26-28.
739. Wells, R., Mays, N., McGrath, K., Sondalini, R., Castaldi, P., Harris, P., Braithwaite, J. and Hillman, K. (2008) HARC Forum on How can we rigorously evaluate systems-level changes in hospital policy? *Clinical Excellence Commission and the Sax Institute*, Sydney, NSW, January 29.

740. Braithwaite, J. (2007) Workshop on leading change in complex organisations: navigating structures, stakeholders and politics. *RH Penny*, Auckland, New Zealand, November 20.
741. Braithwaite, J. (2007) Workshop on changing organisational culture. *RH Penny*, Auckland, New Zealand, November 21.
742. Braithwaite, J. (2007) Workshop on leadership and management for clinicians. *Royal Australian College of Medical Administrators*, Sydney, November 6.
743. Braithwaite, J. (2007) Workshop on changing organisational culture. *Australian College of Health Service Executives*, Canberra, October 18.
744. Braithwaite, J. (2007) National Advanced Health Leadership Program, module 4: Leadership and strategic thinking. *Australian College of Health Service Executives and RH Penny*, Canberra, October 15.
745. Braithwaite, J. (2007) National Advanced Health Leadership Program, module 3: Leadership, culture, clinical governance and performance improvement. *Australian College of Health Service Executives and RH Penny*, Melbourne, August 13.
746. Braithwaite, J. (2007) Workshop on changing organisational culture. *Australian Council on Healthcare Standards*, Melbourne, August 12.
747. Braithwaite, J. (2007) Workshop on changing organisational culture. *Australian College of Health Services Executives*, Melbourne, June 25.
748. Braithwaite, J. (2007) National Advanced Health Leadership Program, module 2: Leadership and change management. *Australian College of Health Service Executives and RH Penny*, Brisbane, June 18.
749. Braithwaite, J. (2007) Primary health care development stream; chair. *UNSW Research Centre for Primary Health Care and Equity Annual Forum*, Sydney, May 31.
750. Braithwaite, J. (2007) Workshop on changing organisational culture. *Australian College of Health Services Executives*, Sydney, May 3.
751. Braithwaite, J. (2007) Workshop on leading change in complex organisations: navigating structures, stakeholders and politics. *Australian College of Health Service Executives*, Melbourne, April 27.
752. Braithwaite, J. (2007) Workshop on leading change in complex organisations: navigating structures, stakeholders and politics. *Australian College of Health Service Executives*, Hobart, March 5.
753. Braithwaite, J, Øvretveit J. (2007) Executive masterclasses on leading improvement and leading change. *Australian Council on Healthcare Standards*, Adelaide, February 15-16.
754. Braithwaite, J, Øvretveit J. (2007) Update on leading change and leading improvement. *Australian Council on Healthcare Standards, Coordinating Surveyors' Workshop*, Melbourne, February 14.
755. Braithwaite, J, Øvretveit J. (2007) Executive masterclasses on leading change and leading improvement. *Australian Council on Healthcare Standards*, Melbourne, February 12-13.
756. Braithwaite, J, Øvretveit J. (2007) Update on leading change and leading improvement. *Australian Council on Healthcare Standards, Coordinating Surveyors' Workshop*, Brisbane, February 10.
757. Braithwaite, J, Øvretveit J. (2007) Executive masterclasses on leading change and leading improvement. *Australian Council on Healthcare Standards*, Brisbane, February 8-9.
758. Braithwaite, J, Øvretveit J. (2007) Update on leading change and leading improvement. *Australian Council on Healthcare Standards, Coordinating Surveyors' Workshop*, Sydney, February 7.
759. Braithwaite, J, Øvretveit J. (2007) Executive masterclasses on leading change and leading improvement. *Australian Council on Healthcare Standards*, Sydney, February 5-6.

760. Braithwaite, J. (2006) Workshop on leading change in complex organisations: navigating structures, stakeholders and politics. *IMET*, Sydney, November 30.
761. Braithwaite, J. (2006) Workshop on leading change in complex organisations: navigating structures, stakeholders and politics. *Australian College of Health Service Executives*, Darwin, November 6.
762. Braithwaite, J. (2006) Strategic planning development session. *Hospital Reform Group*. Sydney, November 5.
763. Braithwaite, J. (2006) Think tank on inter-professional learning. *ACT Health, Queensland Health, Department of Human Services, Victoria, Department of Health and Human Services, Tasmania, South Australian Health Department, Department of Health, Western Australia, Commonwealth Department of Health*, Canberra, November 3.
764. Braithwaite, J. (2006) Workshop on leading change in complex organisations: navigating structures, stakeholders and politics. *Australian College of Health Services Executives*, Canberra, October 25.
765. Braithwaite, J. (2006) National Advanced Aged Care Leadership Program, module 4: Leadership and strategic thinking. *Australian College of Health Service Executives and RH Penny*, Canberra, October 23.
766. Braithwaite, J. (2006) National Advanced Health Leadership Program, module 4: Leadership and strategic thinking. *Australian College of Health Service Executives and RH Penny*, Canberra, October 16.
767. Braithwaite, J. (2006) Improving Cancer Services. *Cancer Institute of NSW*, Sydney, August 22.
768. Braithwaite, J. (2006) National Advanced Aged Care Leadership Program, module 3: Leadership, culture, clinical governance and performance improvement. *Australian College of Health Service Executives and RH Penney*, Melbourne, August 21.
769. Braithwaite, J. (2006) National Advanced Health Leadership Program, module 3: Leadership, culture, clinical governance and performance improvement. *Australian College of Health Service Executives and RH Penney*, Melbourne, August 14.
770. Braithwaite, J. (2006) Workshop on leadership and management for clinicians. *Royal Australian College of Medical Administrators*, Sydney, July 4.
771. Braithwaite, J. (2006) National Advanced Aged Care Leadership Program, module 2: Leadership and change management. *Australian College of Health Service Executives and RH Penney*, Brisbane, June 26.
772. Braithwaite, J. (2006) National Advanced Health Leadership Program, module 2: Leadership and change management. *Australian College of Health Service Executives and RH Penney*, Brisbane, June 19.
773. Braithwaite, J. (2006) One Country Health Region for South Australia. *South Australian Health Department*, Adelaide, May 25-26.
774. Braithwaite, J. (2006) Workshop on leading change in complex organisations: navigating structures, stakeholders and politics. *Australian College of Health Services Executives*, Adelaide, April 6.
775. Braithwaite, J. (2006) Workshop on changing organisational culture. *Australian College of Health Services Executives*, Hobart, March 24.
776. Braithwaite, J. (2006) Workshop on leading change in complex organisations: navigating structures, stakeholders and politics. *Australian College of Health Services Executives*, Adelaide, March 22.

777. Braithwaite J. (2006) Medical Workforce Roundtable for South Australia. *South Australian Health Department*, Adelaide, March 17.
778. Braithwaite, J, Øvretveit J. (2006) Update on culture change and evaluation. *Australian Council on Healthcare Standards, Coordinating Surveyors' Workshop*, Sydney, February 15.
779. Braithwaite, J, Øvretveit J. (2006) Executive masterclasses on culture change and evaluation. *Australian Council on Healthcare Standards*, Sydney, February 13-14.
780. Braithwaite, J, Øvretveit J. (2006) Update on culture change and evaluation. *Australian Council on Healthcare Standards, Coordinating Surveyors' Workshop*, Melbourne, February 11.
781. Braithwaite, J, Øvretveit J. (2006) Executive masterclasses on culture change and evaluation. *Australian Council on Healthcare Standards*, Melbourne, February 9-10.
782. Braithwaite, J, Øvretveit J. (2006) Update on culture change and evaluation. *Australian Council on Healthcare Standards, Coordinating Surveyors' Workshop*, Brisbane, February 8.
783. Braithwaite, J, Øvretveit J. (2006) Executive masterclasses on culture change and evaluation. *Australian Council on Healthcare Standards*, Brisbane, February 6-7.
784. Braithwaite, J. (2005) Consultation Workshop on inter-professional learning. *Inter-professional learning and clinical education in ACT Health*. ACT Health Department; Canberra, November 24.
785. Braithwaite, J. (2005) Debra Humphris Seminar on the new generation project: Inter-professional learning and clinical education. *ACT Health Department; Australian College of Health Service Executives; University of Southampton, UK*; Canberra, November 15.
786. Braithwaite, J. (2005) Workshop on doing management and leadership for clinicians. *Royal Australian College of Medical Administrators*, Sydney, November 8.
787. Braithwaite, J. (2005) Workshop on the workforce of the future. *South Australian Government*, Adelaide, South Australia, November 4.
788. Braithwaite, J. (2005) Workshop on changing organisational culture. *Queensland Divisions of General Practice*, Brisbane, Queensland, October 28.
789. Braithwaite, J. (2005) National Advanced Health Leadership Program, module 4: Leadership and strategic thinking. *Australian College of Health Service Executives and RH Penney*, Canberra, October 17-18.
790. Braithwaite, J. (2005) Workshop on changing organisational culture. *Australian College of Health Services Executives*, Fremantle, Western Australia, October 7.
791. Braithwaite, J. (2005) Workshop on changing organisational culture. *Australian College of Health Services Executives*, Perth, Western Australia, October 6.
792. Braithwaite, J. (2005) Workshop and focus group on the allied health clinician-management connect in greater metropolitan public hospitals in Sydney. *Greater Metropolitan Clinicians Taskforce*, Sydney, August 17.
793. Braithwaite, J. (2005) National Advanced Health Leadership Program, module 3: Leadership, culture and performance improvement. *Australian College of Health Service Executives and RH Penney*, Melbourne, August 15-16.
794. Braithwaite, J. (2005) Workshop on leadership and management for clinicians. *Royal Australian College of Medical Administrators*, Sydney, July 5.
795. Braithwaite, J. (2005) National Advanced Health Leadership Program, module 2: Leadership and change management. *Australian College of Health Service Executives and RH Penney*, Brisbane, June 6-7.

796. Braithwaite, J. (2005) Workshop on leading change in complex organisations: navigating structures, stakeholders and politics. *Australian College of Health Services Executives*, Sydney, April 7.
797. Braithwaite, J. (2005) National Advanced Health Leadership Program, module 1: Leadership and personal style. *Australian College of Health Service Executives and RH Penney*, Sydney, April 4-6.
798. Braithwaite, J. (2005) Workshop on changing organisational culture. *Australian College of Health Services Executives*, Adelaide, March 21-22.
799. Braithwaite, J. (2005) Workshop on changing organisational culture. *Australian College of Health Services Executives*, Townsville, March 10-11.
800. Braithwaite, J. (2005) Workshop on changing organisational culture. *Australian College of Health Services Executives*, Darwin, March 7-8.
801. Braithwaite, J. (2005) Seminar on research into patient safety – the size and nature of the problem and effective interventions. *Institute for Health Research*, Sydney, February 22.
802. Braithwaite, J. (2004) Workshops and focus groups on the medical clinician-management connect in greater metropolitan public hospitals in Sydney. *Greater Metropolitan Clinicians Taskforce*, Sydney, October 18, 20 and 27.
803. Braithwaite, J. (2004) National Advanced Health Leadership Program, module 4: Leadership, culture and performance improvement. *Australian College of Health Service Executives and RH Penney*, October 11-12.
804. Braithwaite, J. (2004) Seminar on knowledge management. *NSW Health Department*, North Sydney, September 6.
805. Braithwaite, J. (2004) National Advanced Health Leadership Program, module 3: Leadership and the management of change. *Australian College of Health Service Executives and RH Penney*, Melbourne, August 9-10.
806. Braithwaite, J. (2004) Knowledge Management Forum. *NSW Health, Centre for Clinical Governance Research and the Institute for Clinical Excellence*, Sydney, May 31 [co-chaired with Maureen Robinson].
807. Braithwaite, J. (2004) Workshop on knowledge management and its implications for quality of care in NSW. *NSW Health Department*, Kensington, April 20.
808. Braithwaite, J. (2004) National Advanced Health Leadership Program, module 1: Leadership defined. *Australian College of Health Service Executives and RH Penney*, Sydney, April 9-10.
809. Braithwaite, J. (2004) Workshop on changing organisational culture. *Australian College of Health Services Executives*, Sydney, April 1.
810. Braithwaite, J. (2004) Seminar on chairing sessions and giving presentations. *Partners at Bentley's MRI*, Sydney, February 24.
811. Braithwaite, J. (2004) Workshop to develop a learning and development framework, Senior Staff of ACT Health, *ACT Health Department*, Canberra, February 13.
812. Braithwaite, J. (2004) Workshop on women's health services – future directions. Staff of the Women's and Children's SMT, Strategic Planning Workshop, *ACT Health Department*, Canberra, February 9.
813. Braithwaite, J. (2003) Workshop on strategic change management. Community Health Services Staff of Central Coast Area Health Service Leadership Workshop, *NSW Health Department*, Gosford, October 17.
814. Braithwaite, J. (2003) Annual conference on leadership. *Australian College of Health Service Executives*, Melbourne, April 3-4.

815. Braithwaite, J. (2002) Conference: Third Global Symposium on Health and Welfare Systems Development. *World Health Organisation Kobe Centre*, Kobe Japan, November 6-8.
816. Braithwaite, J. (2002) Conference: Cities and Health Advisory Task Force. *WHO Kobe Centre and Shanghai Municipal Health Bureau*, Shanghai, PRC, May 23-24.
817. Braithwaite, J. (2002) The Future Hospital Network Australian Study Tour. *Centre for Clinical Governance Research in Health and the NHS Confederation* (UK), Sydney, April 22-May 3.
818. Braithwaite, J. (2000) Shared Services Workshop. *Acumen Alliance*, Sydney, 2000, December 12.
819. Braithwaite, J. (2000) Interhealth Conference: Evidence Based Management: European Perspectives. *School of Health Services Management, UNSW, and SHAPE*, Sydney, November 9-10 (co-convened with Ian Forbes).
820. Braithwaite, J. (1996) Interhealth Conference: The Changing Face of Health Services Management in Asia and the Pacific Rim. *School of Health Services Management, UNSW, WHO and SHAPE*, Sydney, July 1-5 (co-convened with Ian Forbes).
821. Braithwaite, J. (1993) The Mission Continues ... Doing it Better. *National Conference of the Sisters of Charity Health Service, Gold Coast*, Queensland, October 1-2.
822. Braithwaite, J. (1992) The Mission Continues. *First National Conference of the Sisters of Charity Health Service*, Melbourne, October 16-17.

Conference sessions chaired or facilitated

823. Braithwaite, J. (2010) Chair for the seminar: Transforming quality and safety? National policy initiatives and local innovations - some lessons from England. *Australian Institute of Health Innovation Seminar Series*, Sydney, Australia, August 20 [<http://www.aihi.unsw.edu.au/>].
824. Braithwaite, J. (2010) Facilitator, panel discussion: The next decade. *Centre for Health Informatics 10th Anniversary Symposium*, Sydney, Australia, June 15 [<http://www.chi.unsw.edu.au/CHIweb.nsf/page/CHI%2010th%20Anniversary>].
825. Braithwaite, J. (2010) Chaired session: Enhancing primary health care systems to improve patients' health by Professor Doris Young at *Quality around the World, Fifth International Conference in Health Care*, Melbourne, Australia, May 20-22 [<http://www.qip.com.au/program.asp>].
826. Braithwaite, J. (2010) Facilitator, panel discussion: Is Medicare/Denticare the best funding model for Australian consumers? at *Quality around the World, Fifth International Conference in Health Care*, Melbourne, Australia, May 20-22 [<http://www.qip.com.au/program.asp>].
827. Sclavos, K., Dripps, M., Dalley, A. and Braithwaite, J. (2010) Plenary Session – Panel debate. The Great Debate - Will integrated primary health care improve patient outcomes? at *Quality around the World, Fifth International Conference in Health Care*, Melbourne, Australia, May 20-22 [<http://www.qip.com.au/program.asp>].
828. Øvretveit, J., Braithwaite, J., Hillman, K. and Shearn, D. (2010) Implementing RRTs and METs — The Journeys of Two Hospitals: Liverpool Hospital, England and University of Pittsburgh Medical Center, Pittsburgh, Pennsylvania, USA. *Discussant at Rapid Response Systems and Medical Emergency Teams, Sixth Annual International Symposium*, Pittsburgh, Pennsylvania, USA, May 10-11 [http://rapidresponsesystems.org/RRS2010_Brochure_R3.pdf].
829. Morris, A., Braithwaite, J. and Tideman, A. (2010) Plenary session – Panel debate. Clinical Networks ‘endangered or evolving’? at *Network to Network Conference: The Inaugural Australasian Clinical Networks Conference* Melbourne, March 19 [<http://www.health.vic.gov.au/networks2010/>].

830. Braithwaite, J. (2010) Keynote address. Clinical networks: a catalyst for health reform at *Network to Network Conference: The Inaugural Australasian Clinical Networks Conference* Melbourne, March 18 [<http://www.health.vic.gov.au/networks2010/>].
831. Braithwaite, J. (2010) Chair for the seminar: Interpretive Communities by Professor Timothy Devinney and Dr Natalia Nikolova, *Australian Institute of Health Innovation Seminar Series*, Sydney, Australia, February 25 [<http://www.med.unsw.edu.au/medweb.nsf/page/ihl>].
832. Braithwaite, J. (2010) Chair for the seminar: Does improving quality save money? by Professor John Øvretveit, *Australian Institute of Health Innovation Seminar Series*, Sydney, Australia, February 10 [<http://www.med.unsw.edu.au/medweb.nsf/page/ihl>].
833. Braithwaite, J. (2009) Chair for the seminar: Power and the people in Australian health care: and where were 'the people' in the NHRC? by Professor Gavin Mooney, *Australian Institute of Health Innovation Seminar Series*, Sydney, Australia, September 24 [<http://www.med.unsw.edu.au/medweb.nsf/page/ihl>].
834. Braithwaite, J. (2009) Conference summation. *Australian College of Health Service Executives*, Adelaide, Australia, May 22 [http://www.google.com.au/search?sourceid=navclient&ie=UTF-8&rlz=1T4ADBS_enAU329AU329&q=ACHSE+SA].
835. Braithwaite, J. (2009) Facilitated session for the Coalition's health policy in NSW. *Liberal-National Party Coalition, NSW*, Sydney, Australia, May 16.
836. Braithwaite, J. (2009) Chaired Session *Advances in Public Health and Health Services Research Symposium*, University of New South Wales, Sydney, Australia, May 1.
837. Braithwaite, J. (2008) *Centre for Clinical Governance Research Seminar*. Inquiries into health care in New Zealand: learning or lynching? Sydney, October 7.
838. Braithwaite, J. (2008) *The Sixth International Conference on Organisational Behaviour in Health Care [obhc2008: Culture and Climate: Cracking the Code]*. Whistleblowing: vital community service or injurious to health? Sydney, March 26 [<http://www.obhc2008.org>].
839. Braithwaite, J. (2007) *Australian College of Health Administrators' Nursing Managers Conference* Addressing the issues: putting thoughts into action. Workforce issues, Sydney, November 23, Session: Turning thoughts into action.
840. Braithwaite, J. (2007) *Australian College of Health Administrators' Nursing Managers Conference* Addressing the issues: putting thoughts into action. Workforce issues, Sydney, November 23, Session: Thinking about the key issues.
841. Braithwaite, J. (2007) *Clinical Governance Congress 2007*, Brisbane: IIR Conferences, October 23 [<http://www.iir.com.au/clingov>]. Professor Bill Runciman, Ms Stephanie Newell, Professor Megan-Jane Johnstone. Session: Moderated think tank – public reporting of safety and quality.
842. Braithwaite, J. (2007) *Clinical Governance Congress 2007*, Brisbane: IIR Conferences, October 23 [<http://www.iir.com.au/clingov>]. Professor Megan-Jane Johnstone. Chaired session: Promises and perils: engaging patients of diverse cultural and language backgrounds in advancing patient safety and quality care.
843. Braithwaite, J. (2007) *Clinical Governance Congress 2007*, Brisbane: IIR Conferences, October 23 [<http://www.iir.com.au/clingov>]. Dr Craig Margetts. Chaired session: Managing performance concerns: safe doctors, fair system.
844. Braithwaite, J. (2007) *Clinical Governance Congress 2007*, Brisbane: IIR Conferences, October 23 [<http://www.iir.com.au/clingov>]. Dr Tony Giddings. Chaired session: Changing cultures, shifting paradigms: evidence turned into action.

845. Braithwaite, J. (2007) *Clinical Governance Congress 2007*, Brisbane: IIR Conferences, October 22 [<http://www.iir.com.au/clingov>]. Mr Brian Johnston, Professor Bill Runciman, Mr Steve Einfeld. Session: Moderated think tank – the future of accreditation in Australia.
846. Braithwaite, J. (2007) *Clinical Governance Congress 2007*, Brisbane: IIR Conferences, October 22 [<http://www.iir.com.au/clingov>]. Ms Jill Rayment. Chaired session: Case study – Patient central focus, caring for families of sentinel events.
847. Braithwaite, J. (2007) *Clinical Governance Congress 2007*, Brisbane: IIR Conferences, October 22 [<http://www.iir.com.au/clingov>]. Dr Craig Margetts. Chaired session: Case study – Patient safety: from learning to action. A model for systems-wide patient safety reform.
848. Braithwaite, J. (2007) *Clinical Governance Congress 2007*, Brisbane: IIR Conferences, October 22 [<http://www.iir.com.au/clingov>]. Dr Humsha Naidoo. Chaired session: Four pillars for clinical governance leading to clinical excellence: Northern Health's (Victoria's) dynamic approach into demystifying clinical governance and standardizing processes.
849. Braithwaite, J. (2007) *Clinical Governance Congress 2007*, Brisbane: IIR Conferences, October 22 [<http://www.iir.com.au/clingov>]. Mr Bruce Levy. Chaired session: Clinical governance and financial incentives: a private health insurer's perspective.
850. Braithwaite, J., Phillips, S., Cameron, P. and Semmens, J. [Ward, M., Chair]. (2007) The power of research and evidence. *Panel discussion at the Power of Us: The Fifth Australasian Conference on Safety and Quality in Health Care*, Brisbane: Australasian Association for Quality in Health Care, August 8 [http://www.aqhc.org.au/pdf/Conf_Program_2007.pdf].
851. Braithwaite J. (2007) *Australian College of Health Service Executives (South Australian Branch) State Conference: The never ending journey: a lonely planet guide to health care*. Adelaide, June 15. Session: Closing summation.
852. Braithwaite, J. (2007) *Australian College of Health Service Executives (South Australian Branch) State Conference: The never ending journey: a lonely planet guide to health care*. Adelaide, June 15. Mr David Swan [Executive Director of Operations, Department of Health, SA]; Dr David Panter [Executive Director, Statewide Services Strategy, Department of Health, SA]; Ms Jane Pickering [Chief Executive Officer, Metropolitan Domiciliary Care]; Professor Judith Dwyer [Director, Health Services Management Unit, Flinders University, SA]. Session: Moderated session and hypothetical - Leadership in Health.
853. Braithwaite J. (2007) *Australian College of Health Service Executives (NSW Branch) State Conference: Looking forward, looking back – evaluating reforms and predicting trends*, Sydney, May 4. Session: Closing plenary – interactive session discussing the issues of the day with interactive voting on major issues and outcomes of the conference (with Professor Chris Ham and Dr Davis Balestracci).
854. Braithwaite J. (2007) *Australian College of Health Service Executives (NSW Branch) State Conference: Looking forward, looking back – evaluating reforms and predicting trends*, Sydney, May 4. Session: Opening plenary – conference opening, healthcare reform and implications for the future and directions for reform (with Minister Tony Abbot, Professor Chris Ham and Mr Andrew Podger).
855. Braithwaite J. (2006) *School of Public Health and Community Medicine Annual Strategic Planning Retreat*, Brighton Le Sands, December 1. Session: Group findings, identification of inhibitors and leavers to change and discussion about the way forward.
856. Braithwaite J. (2006) *Australian College of Health Service Executives (NSW Branch): Aged Care Conference*, Sydney, November 24. Session: Digesting the conference information, summing up and take home value.
857. Braithwaite J. (2006) *Australian College of Health Service Executives (NSW Branch) State Conference*, Sydney, April 7. Session: Quality and Safety.

858. Braithwaite J. (2006) *Centre for Clinical Governance Research Seminar Series*, Sydney, February 16. Session: John Øvretveit on scientific research methods.
859. Braithwaite, J. (2005) *Australian Health Care Reform Alliance*. Adelaide, November 17. Session: Primary Health Care: Discussion of Recommendations and Finalisation of AHCRA Position.
860. Braithwaite, J. (2005) *South Australian Government. Change Champions Workshop on the Workforce of the Future*. Adelaide, November 4. Session: Think Tank: The Change Champions Workshop Participants on the Challenge of Workforce Reform.
861. Braithwaite, J. (2005) *South Australian Government. Change Champions Workshop on the Workforce of the Future*. Adelaide, November 4. Session: Professor Justin Beilby [Executive Dean, Faculty of Health Sciences, University of Adelaide], Professor Robyn McDermott [Pro Vice Chancellor, Division of Health Sciences, University of South Australia], Dana Shen [Executive Director, Aboriginal and Torres Strait Islander Health, Central Northern Adelaide Health Service], Less Thomas [State Secretary, Australian Nurses Federation], Annette Wright [Executive Director, Employee Relations and Organisational Development, Southern Adelaide Health Service], Heather Parkes [Executive Consultant, Office of Health Reform, South Australian Department of Health], Martin Dooland, Chief Executive Officer, South Australian Dental Service], Cathy Miller [General Manager, North West Adelaide Health Service], Helen Chalmers [Regional General Manager, South East Regional Health Service, South Australia], Lyn English [Consumer], Michael Rice [Consultant Paediatrician and Chair of the Clinical Senate, South Australia] and Mark Waters [Chair, Health Reform South Australia]: Hypothetical: How in building the workforce of the future, do we create a place people want to work?
862. Braithwaite, J. (2005) *Australian College of Health Service Executives National Congress: Partnerships: the synergy of reform*. Adelaide, August 11. Session: The Hon Iris Evans [Minister for Health and Wellness, Alberta, Canada], Dr Lester Russell [Fujitsu, UK], Professor Stephen Leeder [Australian Health Policy Institute]: Dialogue about international health reform issues.
863. Braithwaite, J. (2005) *Australian College of Health Service Executives National Congress: Partnerships: the synergy of reform*. Adelaide, August 10. Session: Steven DeLaurier [Fujitsu, Asia Pacific], The Hon Iris Evans [Minister for Health and Wellness, Alberta, Canada], Dr Lester Russell [Fujitsu, UK], Professor Stephen Leeder [Australian Health Policy Institute], Professor Katherine McGrath [NSW Health], Mr Michael Moodie [WA Health], Dr John O'Donnell [Mater Health, Brisbane]: Pre-Congress think tank of International and Australian leaders.
864. Braithwaite, J. (2005) *Australian College of Health Service Executives Conference, Queensland: Reality check in health – looking forward, looking back*. Gold Coast, May 20. Session: Steven Boyages, Stephen Duckett, Ian Reinecke: panel discussion: what have we learned about health and patient safety?
865. Braithwaite, J. (2005) *Australian College of Health Service Executives Conference, NSW: One system – three sectors? Cooperation or indifference*. Sydney, April 8. Session: Katherine McGrath, Paul Sadler, John Pitsonis: cooperation or indifference?
866. Braithwaite, J. (2005) *Visit of Professor John Øvretveit to the Australian Council on Healthcare Standards and Centre for Clinical Governance Research*. Sydney, February 23. Session: The leader's role in quality and safety improvement.
867. Braithwaite, J. (2005) *Institute for Health Research, NSW: Research into patient safety: the size of the problem and effective interventions*. Sydney, February 22. Sessions: Welcome and introduction; Research into patient safety; How can we develop better methods of evaluating patient safety – presentations; how can we develop better methods of evaluating patient safety – discussions.
868. Braithwaite, J. (2004) *UK Study Tour: Use of Information, Informatics and Technology in Healthcare Modernisation and Reform*. Sydney, November 29. Session: Australia's Health Information Management and Information and Communications Technology.

869. Braithwaite, J. (2004) *Australian Patient Safety Foundation Summit: Aggression and violence in the health care workplace*. Adelaide, May 21. Session: Regulation, Solutions and Coping Strategies.
870. Braithwaite, J. (2004) *Australian College of Health Service Executives Conference: Linking the Silos – Achieving Change*, Sydney, April 1. Session: Panel Discussion: Integrating Health and Aged Care.
871. Braithwaite, J. (2004) *Australian College of Health Service Executives Conference: Linking the Silos – Achieving Change*, Sydney, April 1. Session: Concluding and Summing Up.
872. Braithwaite, J. (2003) *Institute for Health Research, Patient Safety Research in NSW. Suing and Safety: the Malpractice Insurer's Medical Error Prevention study (MIMEPS)*, Sydney, December 16. Session: Suing and Safety.
873. Braithwaite, J. (2003) *The Canberra Hospital. Reorganising the Hospital's Services into Clinical Service Groups*, Canberra, October 29. Session: Open Forum for Change.
874. Braithwaite, J. (2003) *Health Care, Ageing – ACT Now for the Future Joint National Congress*. Australian Health Association and Australian College of Health Service Executives, Canberra, August 13-15. Session: Morbidity, Mortality and Disability.
875. Braithwaite, J. (2003) *Health Care, Ageing – ACT Now for the Future Joint National Congress*. Australian Health Association and Australian College of Health Service Executives, Canberra, August 13-15. Session: Readiness for Disaster and Bioterrorism.
876. Braithwaite, J. (2002) *Third Global Symposium on Health and Welfare Systems Development*. WHO Kobe Centre, Kobe Japan, November 6-8. Session: Summing Up and Concluding, and Recommendations Formulation.
877. Braithwaite, J. (2002) *Cities and Health Advisory Task Force*. WHO Kobe Centre and Shanghai Municipal Health Bureau, Shanghai, PRC, May 23-24. Session: Summing Up and Concluding.
878. Braithwaite, J. (2002) *The Future Hospital Network Australian Study Tour*. Centre for Clinical Governance Research in Health and the NHS Confederation (UK), Sydney, April 22-May 3. Session: Overview of the Health System.
879. Braithwaite, J. (2002) *The Future Hospital Network Australian Study Tour*. Centre for Clinical Governance Research in Health and the NHS Confederation (UK), Sydney, April 22-May 3. Session: Concluding: Outline of Australia's Health System.
880. Braithwaite, J. (1997) *Fourth International Decision Sciences Meeting - Innovation: New Products, Processes and Techniques*, Sydney, July 20-23. Session: The Measurement of Health Care Outcomes.
881. Braithwaite, J. (1996) *The Changing Face of Health Services Management in Asia and the Pacific Rim*, Sydney, July 1-5. Session: Health Services Management in the Region.
882. Braithwaite, J. (1993) *The Mission Continues ... Doing it Better, National Conference of the Sisters of Charity Health Service*, Gold Coast, Queensland, October 1-2. Session: Moving forward.
883. Braithwaite, J. (1992) *The Mission Continues: First National Conference of the Sisters of Charity Health Service*, Melbourne, October 16-17. Session: Continuing the Mission.